



## PR/096506 | ICT Manager

### Job Information

**Recruiter**

JAC Recruitment Singapore

**Job ID**

1572929

**Industry**

Other (Trade)

**Job Type**

Permanent Full-time

**Location**

Singapore

**Salary**

Negotiable, based on experience

**Refreshed**

February 3rd, 2026 03:00

### General Requirements

**Minimum Experience Level**

Over 6 years

**Career Level**

Mid Career

**Minimum English Level**

Native

**Minimum Japanese Level**

None

**Minimum Education Level**

Associate Degree/Diploma

**Visa Status**

No permission to work in Japan required

### Job Description

**COMPANY OVERVIEW**

Our client, a Japanese company in energy industry is hiring for an ICT Manager position. The organization operates as a regional ICT hub, delivering comprehensive IT governance, security, and operational support across multiple locations in Asia Pacific.

**JOB RESPONSIBILITIES**

- Provide Level 1 IT helpdesk support, including onboarding and offboarding assistance for staff.
- Manage IT assets and procurement processes, ensuring timely maintenance and troubleshooting of hardware and software.
- Oversee network infrastructure, including LAN, VPN, and internet connectivity, while maintaining performance and security standards.
- Lead information security initiatives by developing policies, conducting assessments, and coordinating incident response.
- Deliver user training and security awareness programs to strengthen organizational resilience.
- Support internal and external audits related to IT operations and security compliance.
- Collaborate with global ICT teams and vendors to ensure alignment with industry best practices and organizational

standards.

**JOB REQUIREMENTS**

- Bachelor's degree in Information Technology, Computer Science, or a related field.
- Minimum 7 years of hands-on experience in IT support, network administration, and security operations.
- Proficiency in Microsoft 365 administration, Azure AD, and service ticketing systems such as ServiceNow.
- Strong technical knowledge of TCP/IP, DNS, DHCP, VPNs, Wi-Fi configuration, and network device diagnostics.

- Experience with cybersecurity practices, including policy development, training, and incident response.
- Preferred certifications: ITIL, CCNA, CISSP, PMP, or equivalent.
- Experience in ICT procurement, vendor management, and global IT coordination is a plus.

**BENEFITS**

Salary: Basic salary + Bonus

Location: Centra

WFH policy

Apply online or feel free to contact me directly for more information about this opportunity. Due to the high volume of applicants, we regret to inform that only shortlisted candidates will be notified. Thank you for your understanding.

JAC Recruitment Pte. Ltd.

EA License Number: 90C3026

EA Personnel: R23113100

Zhang Wei

#LI-JACSG

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**Company Description**