



PR/087328 | Field Service Engineer (m / f / d)

## Job Information

**Recruiter**

JAC Recruitment Germany

**Job ID**

1572331

**Industry**

Other (Manufacturing)

**Job Type**

Permanent Full-time

**Location**

Germany

**Salary**

Negotiable, based on experience

**Refreshed**

April 21st, 2026 03:00

## General Requirements

**Minimum Experience Level**

Over 3 years

**Career Level**

Mid Career

**Minimum English Level**

Business Level

**Minimum Japanese Level**

None

**Minimum Education Level**

Associate Degree/Diploma

**Visa Status**

No permission to work in Japan required

## Job Description

**Company and Job Overview**

A Japanese semiconductor company is looking for Field service engineer. This position is responsible for providing field service engineering activities to Company customers independently.

**Job Responsibilities**

Receives service calls from customer. Determines customer need or problem and responds accordingly.

Helping a tool installation at customer site with company

May provide over-the-phone consultation and advice to customer, may need to respond to emergency customer situation or may schedule and repair Company's products at customer site.

Performs preventative maintenance on Company products.

Establishes and manages a local maintenance service structure.

Inspects and evaluates customer usage of Company products.

Provides training to customers in usage and maintenance of Company products.

Provides application support on Company products to customer.

Provides liaison between customer and applications programmer for customer requests involving change in applications.

Researches market needs and customer applications of Company products.

Submits application report to management in a timely manner.

Supports sales activities and establishes and maintains good relationship with customers.

Effectively communicates with Japan headquarters' engineers regarding the product applications, technical issues, etc

### **Job Requirements**

Degree or experience with optics preferred

Experience with installation, maintenance, and sustaining of semiconductor capital equipment

Technical troubleshooting experience

Previous semiconductor FSE experience preferred

Flexibility for evenings, weekends, on-call

Flexibility for domestic/overseas travel for training and tool support (Several 3 month trainings overseas)

Travel up to 50% by plane and car

Work location: Dresden

Due to the high volume of applicants, we regret to inform that only shortlisted candidates will be notified. Thank you for your understanding.

#LI-JACDE #countrygermany

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Company Description