



PR/087328 | Field Service Engineer (m / f / d)

Job Information

Recruiter

JAC Recruitment Germany

Job ID

1572331

Industry

Other (Manufacturing)

Job Type

Permanent Full-time

Location

Germany

Salary

Negotiable, based on experience

Refreshed

June 16th, 2026 07:48

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

None

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Company and Job Overview

A Japanese semiconductor company is looking for Field service engineer. This position is responsible for providing field service engineering activities to Company customers independently.

Job Responsibilities

Receives service calls from customer. Determines customer need or problem and responds accordingly.

Helping a tool installation at customer site with company

May provide over-the-phone consultation and advice to customer, may need to respond to emergency customer situation or may schedule and repair Company's products at customer site.

Performs preventative maintenance on Company products.

Establishes and manages a local maintenance service structure.

Inspects and evaluates customer usage of Company products.

Provides training to customers in usage and maintenance of Company products.

Provides application support on Company products to customer.

Provides liaison between customer and applications programmer for customer requests involving change in applications.

Researches market needs and customer applications of Company products.

Submits application report to management in a timely manner.

Supports sales activities and establishes and maintains good relationship with customers.

Effectively communicates with Japan headquarters' engineers regarding the product applications, technical issues, etc

Job Requirements

Degree or experience with optics preferred

Experience with installation, maintenance, and sustaining of semiconductor capital equipment

Technical troubleshooting experience

Previous semiconductor FSE experience preferred

Flexibility for evenings, weekends, on-call

Flexibility for domestic/overseas travel for training and tool support (Several 3 month trainings overseas)

Travel up to 50% by plane and car

Work location: Dresden

Due to the high volume of applicants, we regret to inform that only shortlisted candidates will be notified. Thank you for your understanding.

#LI-JACDE #countrygermany

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Company Description