



PR/159921 | Technical Service Assistant Manager

Job Information

Recruiter

[JAC Recruitment Malaysia](#)

Job ID

1572180

Industry

Chemical, Raw Materials

Job Type

Permanent Full-time

Location

Malaysia

Salary

Negotiable, based on experience

Refreshed

January 27th, 2026 09:00

General Requirements

Minimum Experience Level

Over 6 years

Career Level

Mid Career

Minimum English Level

Fluent

Minimum Japanese Level

None

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Company and Job Overview

A well-established manufacturer and supplier of specialty polymers, PVC formulations and advanced chemical intermediates is seeking a Technical Service Assistant Manager. The ideal candidate should have a solid technical background, hands-on experience in customer support and troubleshooting, and the ability to collaborate with R&D and marketing teams.

Job Responsibilities

- Provide timely technical service and support to customers, including troubleshooting, product testing, and molding know-how
- Collaborate with R&D and Marketing teams to develop new products and scout new applications in ASEAN and Oceania markets
- Prepare reports, maintain technical service documentation, and communicate customer issues promptly to the Technical Manager
- Ensure compliance by preparing legal and regulatory documents for the products and liaising with Environmental, Safety & Health departments

Job Requirements

- Bachelor's Degree in Polymer Science, Chemical Engineering, Materials Science, or a related field
- Minimum 5 years of technical service or application engineering experience in the plastics, polymers, or chemical manufacturing industry
- Solid technical background with hands-on experience in customer support and troubleshooting, and the ability to collaborate with R&D and marketing teams
- Excellent communication and presentation skills
- Willingness to travel within ASEAN and Oceania regions for customer visits and trials
- Knowledge of environmental, safety, and chemical handling regulations is an advantage
- Applicants should be Malaysian citizens or hold relevant residency status

Interested applicants, feel free to click **APPLY NOW**

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#countrymalaysia

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Company Description