



PR/096245 | Service Engineer

Job Information

Recruiter

JAC Recruitment Singapore

Job ID

1570874

Industry

Pharmaceutical

Job Type

Permanent Full-time

Location

Singapore

Salary

Negotiable, based on experience

Refreshed

January 13th, 2026 06:00

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Daily Conversation

Minimum Japanese Level

None

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

COMPANY OVERVIEW

Our client is a global healthcare division of Global Corporation, dedicated to advancing medical technology and improving patient outcomes.

JOB RESPONSIBILITIES

- Provide customer support and handle phone inquiries during office hours and on-call after hours.
- Respond to daily service requests, equipment breakdowns, and assist the marketing team with service support.
- Perform preventive maintenance on medical equipment under maintenance contracts.
- Support sales activities by preparing for and attending workshops, events, surgical procedures, seminars, and exhibitions.
- Communicate with Japan Service Department for advanced troubleshooting and technical guidance.
- Review and implement Engineering Change Notices and Technical Service Recalls issued by Japan.
- Attend to breakdown calls for MS equipment (e.g., General X-ray, Portable X-ray, Laser Printer, Digital

- Mammography, Digital Fluoroscopy) and perform scheduled preventive maintenance.
- Carry out new installations of MS equipment and resolve complex start-up issues.
- Research, evaluate, and recommend equipment upgrades and service contracts to meet customer needs.

JOB REQUIREMENTS

- Minimum 2 years of experience in Healthcare, Biomedical Engineering, Electrical, Electronic, or Mechanical Engineering fields.
- Knowledge of DICOM (Digital Imaging and Communication in Medicine – ISO 12052 standard).
- Familiarity with HL7 standards for electronic health information exchange and integration.
- Understanding of RIS (Radiology Information Systems) and PACS (Picture Archiving and Communication Systems).

Working Location: Singapore

Wong Yi Lei (R23113652)

JAC Recruitment Pte. Ltd. (90C3026)

#LI-JACSG

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Company Description