



PR/096099 | IT Application Support

## Job Information

**Recruiter**

JAC Recruitment Singapore

**Job ID**

1570835

**Industry**

IT Consulting

**Job Type**

Permanent Full-time

**Location**

Singapore

**Salary**

Negotiable, based on experience

**Refreshed**

January 27th, 2026 12:01

## General Requirements

**Career Level**

Mid Career

**Minimum English Level**

None

**Minimum Japanese Level**

None

**Minimum Education Level**

Associate Degree/Diploma

**Visa Status**

No permission to work in Japan required

## Job Description

### COMPANY OVERVIEW

Our client is a regional technology firm that specializes in streamlining workplace operations through advanced imaging systems and digital workflow solutions.

### JOB RESPONSIBILITIES

- Deliver Level 1 support for SAP S/4HANA (SD, FI, MM, CS) and CPQ applications, resolving user issues and managing incidents.
- Collaborate with business teams to gather and document enhancement requirements.
- Execute and validate UAT scenarios to ensure system changes meet business needs.
- Analyse recurring issues to identify process improvements and automation opportunities.
- Maintain documentation, update knowledge base articles, and assist in user training.
- Coordinate with internal teams and external vendors for issue resolution.

- Ensure compliance with IT policies, security standards, and change management protocols.

#### JOB REQUIREMENTS

- Diploma or Bachelor's degree in IT or related field.
- 1–3 years of experience in application support within an enterprise environment.
- Strong understanding of SAP S/4HANA modules (SD, FI, MM, and CS); exposure to CPQ or CRM systems is a plus.
- Familiarity with incident tracking tools and change management processes.
- Excellent problem-solving, communication, and stakeholder management skills.
- Ability to work independently and collaboratively in a fast-paced environment.

Working Location: Singapore

Syahirah Binte Ahmad Ja'afar (R22105331)  
JAC Recruitment Pte. Ltd. (90C3026)

#LI-JACSG

**Notice:** By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

Privacy Policy Link: <https://www.jac-recruitment.sg/privacy-policy>  
Terms and Conditions Link: <https://www.jac-recruitment.sg/terms-of-use>

---

#### Company Description