



PR/096099 | IT Application Support

## Job Information

**Recruiter**

JAC Recruitment Singapore

**Job ID**

1570835

**Industry**

IT Consulting

**Job Type**

Permanent Full-time

**Location**

Singapore

**Salary**

Negotiable, based on experience

**Refreshed**

March 24th, 2026 15:00

## General Requirements

**Career Level**

Mid Career

**Minimum English Level**

None

**Minimum Japanese Level**

None

**Minimum Education Level**

Associate Degree/Diploma

**Visa Status**

No permission to work in Japan required

## Job Description

### COMPANY OVERVIEW

Our client is a regional technology firm that specializes in streamlining workplace operations through advanced imaging systems and digital workflow solutions.

### JOB RESPONSIBILITIES

- Deliver Level 1 support for SAP S/4HANA (SD, FI, MM, CS) and CPQ applications, resolving user issues and managing incidents.
- Collaborate with business teams to gather and document enhancement requirements.
- Execute and validate UAT scenarios to ensure system changes meet business needs.
- Analyse recurring issues to identify process improvements and automation opportunities.
- Maintain documentation, update knowledge base articles, and assist in user training.
- Coordinate with internal teams and external vendors for issue resolution.

- Ensure compliance with IT policies, security standards, and change management protocols.

#### JOB REQUIREMENTS

- Diploma or Bachelor's degree in IT or related field.
- 1–3 years of experience in application support within an enterprise environment.
- Strong understanding of SAP S/4HANA modules (SD, FI, MM, and CS); exposure to CPQ or CRM systems is a plus.
- Familiarity with incident tracking tools and change management processes.
- Excellent problem-solving, communication, and stakeholder management skills.
- Ability to work independently and collaboratively in a fast-paced environment.

Working Location: Singapore

Syahirah Binte Ahmad Ja'afar (R22105331)  
JAC Recruitment Pte. Ltd. (90C3026)

#LI-JACSG

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