

PR/117187 | Japanese Speaking Customer Success

Job Information

Recruiter
JAC Recruitment Thailand

Job ID
1570728

Industry
Business Consulting

Job Type
Permanent Full-time

Location
Thailand

Salary
Negotiable, based on experience

Refreshed
November 17th, 2026 14:00

General Requirements

Minimum Experience Level
Over 1 year

Career Level
Mid Career

Minimum English Level
Business Level

Minimum Japanese Level
Business Level

Minimum Education Level
Associate Degree/Diploma

Visa Status
No permission to work in Japan required

Job Description

Japanese Speaking Customer Success Specialist

Location: Bangkok – Premium Co-Working Space
Industry: Consulting Services

Our client, a newly established consulting firm in Bangkok, is seeking a Japanese Speaking Customer Success Specialist to join their growing team. This is an excellent opportunity for candidates who are passionate about client engagement and eager to contribute to a dynamic organization.

Key Responsibilities

- Act as the main point of contact for Japanese-speaking clients, ensuring exceptional service and satisfaction.
- Support client onboarding and provide continuous assistance to enhance their experience.
- Collaborate with internal teams to deliver customized solutions aligned with client needs.

- Maintain accurate documentation and proactively resolve client inquiries.

Qualifications

- Fluency in Japanese (business level) and English.
- Strong communication and interpersonal skills.
- Customer-focused mindset with problem-solving abilities.
- Previous experience in customer success, account management, or consulting is an advantage.

Benefits

- Work in a modern co-working space within one of Bangkok's newest office developments.
- Enjoy a prime location with convenient access to transport and lifestyle amenities.
- Join a supportive and collaborative team culture.
- Opportunities for career growth in a fast-expanding organization.

If you are looking for a role where you can make an impact and grow with a forward-thinking consulting firm, we encourage you to apply.

Interested candidates, please send your CV by clicking "APPLY"

Notice: By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

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Company Description