## EIRE
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# Data Center Operations Engineer (Global Banking Client)

**Mon-Fri work schedule, No night-shifts!**

## Job Information

**Hiring Company**
EIRE Systems K.K.

**Job ID**
1569918

**Industry**
Communication

**Company Type**
Large Company (more than 300 employees) - International Company

**Non-Japanese Ratio**
About half Japanese

**Job Type**
Contract

**Location**
Chiba Prefecture, Inzai-shi

**Salary**
5 million yen ~ 7 million yen

**Refreshed**
December 25th, 2025 12:48

## General Requirements

**Minimum Experience Level**
Over 1 year

**Career Level**
Mid Career

**Minimum English Level**
Fluent (Amount Used: English usage about 75%)

**Minimum Japanese Level**
Daily Conversation

**Minimum Education Level**
Technical/Vocational College

**Visa Status**
Permission to work in Japan required

## Job Description

◎ Data Center Operations, Financial Services Firm

◎ NO NIGHT SHIFT WORK!

◎ Location: Inzai, Chiba

***Applicants must presently be residing in Japan, willing and able to commute daily to site.**

**About the Role**

EIRE Systems is seeking an experienced, bilingual Data Center Operations Engineer to take ownership of day-to-day data center and server room operations. This is a hands-on role focused on maintaining the stability, security, and reliability of mission-critical infrastructure while continuously improving service quality and operational resilience.

You will work closely with regional stakeholders across APAC and play a key role in hardware lifecycle management, incident response, capacity planning, and compliance with security and audit standards.

**Work Schedule:** Weekdays 9:00–17:30 (on-call, overtime, and weekend work as required)

**Language Requirements:** In depth understanding of the local/cultural nuances in Japan and bi-lingual capabilities (English and Japanese).

**Key Responsibilities**

- Oversee the installation, maintenance, decommissioning, and disposal of data center hardware.
- Maintain accurate and up-to-date documentation, ensuring stakeholders are informed of changes.
- Identify and implement improvements to enhance service quality, reliability, and resilience.
- Support capacity planning activities including rack space, cabling, and power management across data centers and regional server rooms.
- Monitor events and incidents, taking corrective action through to full resolution.
- Respond promptly to assigned service requests and operational tickets.
- Manage inventory, asset tracking, replenishment, and hardware ordering.
- Configure and maintain out-of-band management tools (e.g. iLO, iDRAC, CIMC).
- Ensure compliance with security, audit, safety, and environmental standards, including NIST media destruction guidelines.
- Participate in disaster recovery drills, including planned and unplanned work outside standard business hours.
- Take part in a rotating on-call schedule and provide overtime coverage as required.
- Take full ownership of all data center and server room-related tasks through to completion.

## Required Skills

**Essential Skills & Experience**

- Bilingual communication skills in **English and Japanese**, with strong awareness of local and cultural working practices.
- 1-3 years of experience working in an enterprise data center facility; ideally you will have experience supporting data center operations for the banking/finance industry.
- Strong practical experience supporting server/storage/network hardware (including racking mounting, patching, break-fix, connectivity monitoring, etc.)
- Experience with copper and fiber cabling standards and troubleshooting.
- Working knowledge of data center critical infrastructure (UPS, CRAC, fire suppression, electrical distribution).
- Good understanding of IT service delivery and Data Center operations management (e.g. ITIL methodology, incident/change/problem management) and disciplined ticket system usage.
- Ability to lift IT equipment weighing more than 10kg

**Desirable Qualifications**

- Relevant education appropriate to a senior data center operations role.
- ITIL v3 certification or equivalent.
- Professional data center certifications such as CDCP, CDCS, CDCE, or CDCDP.
- Vendor-specific training or certifications (HPE, Cisco UCS, Dell EMC, Cisco Networks).

## Company Description