



Data Center Operations Engineer (Global Banking Client)

Mon-Fri work schedule, No night-shifts!

Job Information

Hiring Company

EIRE Systems K.K.

Job ID

1569918

Industry

Communication

Company Type

Large Company (more than 300 employees) - International Company

Non-Japanese Ratio

About half Japanese

Job Type

Contract

Location

Tokyo - 23 Wards, Chiyoda-ku

Salary

5 million yen ~ 7 million yen

Refreshed

April 23rd, 2026 04:00

General Requirements

Minimum Experience Level

Over 1 year

Career Level

Mid Career

Minimum English Level

Fluent (Amount Used: English usage about 75%)

Minimum Japanese Level

Daily Conversation

Minimum Education Level

Technical/Vocational College

Visa Status

Permission to work in Japan required

Job Description

Ⓞ Data Center Operations, Financial Services Firm

Ⓞ NO NIGHT SHIFT WORK!

Ⓞ Location: Inzai, Chiba

*****Applicants must presently be residing in Japan, willing and able to commute daily to site.**

About the Role

EIRE Systems is seeking an experienced, bilingual Data Center Operations Engineer to take ownership of day-to-day data center and server room operations. This is a hands-on role focused on maintaining the stability, security, and reliability of mission-critical infrastructure while continuously improving service quality and operational resilience.

You will work closely with regional stakeholders across APAC and play a key role in hardware lifecycle management, incident response, capacity planning, and compliance with security and audit standards.

Work Schedule: Weekdays 9:00–17:30 (on-call, overtime, and weekend work as required)

Language Requirements: In depth understanding of the local/cultural nuances in Japan and bi-lingual capabilities (English and Japanese).

Key Responsibilities

- Oversee the installation, maintenance, decommissioning, and disposal of data center hardware.
- Maintain accurate and up-to-date documentation, ensuring stakeholders are informed of changes.
- Identify and implement improvements to enhance service quality, reliability, and resilience.
- Support capacity planning activities including rack space, cabling, and power management across data centers and regional server rooms.
- Monitor events and incidents, taking corrective action through to full resolution.
- Respond promptly to assigned service requests and operational tickets.
- Manage inventory, asset tracking, replenishment, and hardware ordering.
- Configure and maintain out-of-band management tools (e.g. iLO, iDRAC, CIMC).
- Ensure compliance with security, audit, safety, and environmental standards, including NIST media destruction guidelines.
- Participate in disaster recovery drills, including planned and unplanned work outside standard business hours.
- Take part in a rotating on-call schedule and provide overtime coverage as required.
- Take full ownership of all data center and server room-related tasks through to completion.

Required Skills

Essential Skills & Experience

- Bilingual communication skills in **English and Japanese**, with strong awareness of local and cultural working practices.
- 1-3 years of experience working in an enterprise data center facility; ideally you will have experience supporting data center operations for the banking/finance industry.
- Strong practical experience supporting server/storage/network hardware (including racking mounting, patching, break-fix, connectivity monitoring, etc.)
- Experience with copper and fiber cabling standards and troubleshooting.
- Working knowledge of data center critical infrastructure (UPS, CRAC, fire suppression, electrical distribution).
- Good understanding of IT service delivery and Data Center operations management (e.g. ITIL methodology, incident/change/problem management) and disciplined ticket system usage.
- Ability to lift IT equipment weighing more than 10kg

Desirable Qualifications

- Relevant education appropriate to a senior data center operations role.
- ITIL v3 certification or equivalent.
- Professional data center certifications such as CDCP, CDCS, CDCE, or CDCDP.
- Vendor-specific training or certifications (HPE, Cisco UCS, Dell EMC, Cisco Networks).

Company Description