IT Infra Solutions Engineer

Server/Cloud/Network/Security Solutions

Job Information

Hiring Company
EIRE Systems K.K.

Job ID
1569534

Industry
IT Consulting

Company Type
Small/Medium Company (300 employees or less) - International Company

Non-Japanese Ratio
About half Japanese

Job Type
Permanent Full-time

Location
Tokyo - 23 Wards, Minato-ku

Train Description
Toei Mita Line, Mita Station

Salary
Negotiable, based on experience

Refreshed
February 2nd, 2026 03:00

General Requirements

Minimum Experience Level
Over 3 years

Career Level
Mid Career

Minimum English Level
Fluent

Minimum Japanese Level
Daily Conversation

Minimum Education Level
Technical/Vocational College

Visa Status
Permission to work in Japan required

Job Description

EIRE Systems' IT Solutions Engineers consult with our clients in and around the Tokyo area, to define and standardize their organization's infrastructure, providing strategic designs and tactical solutions best fitted to each clients' business needs.

The IT Infra Solutions Engineer is a critical member of our client services team for designing, implementing, managing and supporting modern IT Infrastructure and end-user computing solutions and support services.

The scope of the role is wide-ranging, functioning as a technology infrastructure generalist and key point of escalation for client or vendor-related technical matters. The role includes solution design, configuration, implementation and technical support of technology solutions encompassing servers, storage, desktop and mobile technologies, networks, telecoms and security.

A key focus on this role will be on engineering and support for Microsoft Azure and related products, including:

- Set-up, configuring, implementing and migrating new Microsoft Azure environments for clients, utilizing Microsoft Entra ID, Autopilot, Intune, Endpoint Manager, Defender, SharePoint, OneDrive
- Plan and execute the migration of client data (including email) to Microsoft 365.
- Work with other senior IT engineers and sales team to formulate solutions and make client presentations during pre-sales phase.
- Review existing security of clients environment and make recommendations on how to improve their overall security.

Required Skills

Technical requirements:

- A track-record of successfully building and supporting technology infrastructure solutions for businesses
- Technical knowledge and hands-on experience with cloud-based solutions and services such as Microsoft 365, Azure & Entra ID (Azure AD), Intune, Endpoint Manager, Defender, etc.
- Knowledge of a variety of Windows Operating Systems and Microsoft applications and technologies such as Windows 2012~2019 Server, SharePoint, Microsoft Exchange 2010~2019; Windows 10/11; Active Directory, Group Policy, Sec Groups, PowerShell etc.
- Good fundamental understanding of networking, such as IPSec tunnels, DNS, Sub-nets and firewalls. The basics for troubleshooting & supporting various switching, routing, vlan, voice, proxy and virtual network technologies and solutions

Customer Management, Time Management and Team Work requirements:

- In addition to technical skills, you will demonstrate ability to work with limited supervision through a well-organized, methodical and efficient approach to your work.
- Your excellent written and verbal communication and interpersonal skills will always be on display through one-to-one interactions with customers and through your dealings with other team members.
- English is the primary language within the client services team.
- Customer-facing Japanese communication skills and cultural sensitivity will add significant value.

Company Description