## PR/123430 | Maintenance & Operations Support Engineer

### Job Information

**Recruiter**
JAC Recruitment Indonesia

**Job ID**
1569166

**Industry**
IT Consulting

**Job Type**
Permanent Full-time

**Location**
Indonesia

**Salary**
Negotiable, based on experience

**Refreshed**
December 30th, 2025 06:00

### General Requirements

**Minimum Experience Level**
Over 3 years

**Career Level**
Mid Career

**Minimum English Level**
Daily Conversation

**Minimum Japanese Level**
None

**Minimum Education Level**
Associate Degree/Diploma

**Visa Status**
No permission to work in Japan required

### Job Description

**Key Responsibilities:**

- Provide operational support for 5G FWA systems post-deployment.

- Handle incident management and root cause analysis.

- Execute preventive maintenance and performance monitoring.

- Ensure service availability and reliability across customer-facing systems.

- Liaise with vendors for technical support.

**Requirements:**

- 2–5 years of experience in network operations or telecom infrastructure.

- Experience in network operations and maintenance (wireless systems preferred).

- Troubleshooting skills for telecom infrastructure.

- CCNA or equivalent certification is a plus.

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Company Description