



Bilingual System Admin/ IT Support_ (ID:EC492241)

Strong employer branding

Job Information

Recruiter

Skillhouse Staffing Solutions K.K.

Job ID

1567967

Industry

Investment Banking

Company Type

Large Company (more than 300 employees)

Non-Japanese Ratio

About half Japanese

Job Type

Temporary

Location

Tokyo - 23 Wards

Salary

Based on hourly rate

Hourly Rate

580,000 JPY/ month ~ 830,000 JPY/ month (around 7M~10M/ year)

Work Hours

8:45-17:45 (Mon-Fri) *Hybrid (4 days working at home)

Holidays

National Holidays, Weekends, Paid Holiday, etc.

Refreshed

February 2nd, 2026 02:00

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Bachelor's Degree

Visa Status

Permission to work in Japan required

Job Description

Responsibilities:

- Provide L2 level technical support for servers, networks, and enterprise applications
- Perform user administration (Active Directory, account provisioning, access control, group policy management)
- Monitor system performance, logs, and system health
- Troubleshoot incidents and resolve technical issues in a timely manner
- Apply system patches, updates, and security configurations
- Support backup and recovery operations
- Work closely with L1 support and infrastructure teams

Required Skills

Required skills:

Windows Server administration
Active Directory (AD) and Group Policy, Microsoft 365 / Exchange Online administration
Networking fundamentals (TCP/IP, DNS, DHCP, VPN)

Advanced level of both Japanese (N2 or above) and English

Company Description