[Chitose Airport] Network Engineer – Level 1

Job Information

Hiring Company
Oikotechno Japan Co., Ltd

Subsidiary
OIKOTECHNO JAPAN

Job ID
1567764

Industry
IT Consulting

Company Type
Small/Medium Company (300 employees or less) - International Company

Job Type
Permanent Full-time

Location
Hokkaido

Salary
4.5 million yen ~ 6 million yen

Refreshed
March 12th, 2026 16:00

General Requirements

Minimum Experience Level
Over 3 years

Career Level
Mid Career

Minimum English Level
Daily Conversation (Amount Used: English usage about 25%)

Minimum Japanese Level
Native

Minimum Education Level
Associate Degree/Diploma

Visa Status
Permission to work in Japan required

Job Description

Job Summary:
We are seeking a motivated Level 1 Network Engineer to provide on-site support and maintenance for client airport systems at Chitose Airport (CTS). The ideal candidate should possess intermediate-level IT knowledge with hands-on experience in Windows Server environments and TCP/IP network troubleshooting.

You will be responsible for ensuring the smooth operation, monitoring, and maintenance of mission-critical client systems including CUTE, CUSS, eGate, PFM, and BPM infrastructure.

Key Responsibilities:

- Perform daily monitoring, maintenance, and troubleshooting of client systems, including:
- CUTE (Common Use Terminal Equipment) – 262 units

- CUSS (Common Use Self Service) – 38 units
- eGate – 6 units
- PFM & BPM – Support included
- Diagnose and resolve network and system incidents related to hardware, software, and connectivity.
- Coordinate with Level 2/3 engineers and the client's remote support team for escalations.
- Conduct system health checks, performance monitoring, and preventive maintenance.
- Support end users with incident reporting, ticketing, and resolution tracking.
- Maintain accurate documentation of configuration, incidents, and asset updates.

Required Skills

Technical Requirements:

- Intermediate-level knowledge of Windows Server administration and TCP/IP networking.
- Understanding of LAN/WAN concepts, switching, routing, and network devices.
- Basic troubleshooting skills for hardware, OS, and peripheral devices.
- Familiarity with client systems or airport IT environments is a strong advantage.
- Qualifications & Experience:
- Diploma or Bachelor's degree in IT, Computer Science, or related field.
- 1–3 years of experience in IT support or network administration.
- Relevant certifications (e.g., CompTIA Network+, MCSA, CCNA) preferred.

Soft Skills:

- Strong communication and teamwork abilities.
- Proactive attitude with keen attention to detail.
- Able to work under pressure in airport operational environments.
- Work Schedule:
- Shift-based support (including weekends and holidays as required).

Company Description