



## [Fukuoka Airport] Network Engineer – Level 1

### Job Information

#### Hiring Company

Oikotechno Japan Co., Ltd

#### Subsidiary

OIKOTECHNO JAPAN

#### Job ID

1567750

#### Industry

IT Consulting

#### Company Type

Small/Medium Company (300 employees or less) - International Company

#### Job Type

Permanent Full-time

#### Location

Fukuoka Prefecture

#### Salary

4.5 million yen ~ 6 million yen

#### Refreshed

February 19th, 2026 01:00

### General Requirements

#### Minimum Experience Level

Over 3 years

#### Career Level

Mid Career

#### Minimum English Level

Daily Conversation (Amount Used: English usage about 25%)

#### Minimum Japanese Level

Native

#### Minimum Education Level

Associate Degree/Diploma

#### Visa Status

Permission to work in Japan required

### Job Description

#### Job Summary:

We are seeking a motivated Level 1 Network Engineer to provide on-site support and maintenance for client airport systems at Fukuoka Airport (FUK). The ideal candidate should possess intermediate-level IT knowledge with hands-on experience in Windows Server environments and TCP/IP network troubleshooting.

You will be responsible for ensuring the smooth operation, monitoring, and maintenance of mission-critical client systems including CUTE, CUSS, eGate, PFM, and BPM infrastructure.

#### Key Responsibilities:

- Perform daily monitoring, maintenance, and troubleshooting of client systems, including:
- CUTE (Common Use Terminal Equipment) – 262 units

- CUSS (Common Use Self Service) – 38 units
- eGate – 6 units
- PFM & BPM – Support included
- Diagnose and resolve network and system incidents related to hardware, software, and connectivity.
- Coordinate with Level 2/3 engineers and the client's remote support team for escalations.
- Conduct system health checks, performance monitoring, and preventive maintenance.
- Support end users with incident reporting, ticketing, and resolution tracking.
- Maintain accurate documentation of configuration, incidents, and asset updates.

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## Required Skills

### **Technical Requirements:**

- Intermediate-level knowledge of Windows Server administration and TCP/IP networking.
- Understanding of LAN/WAN concepts, switching, routing, and network devices.
- Basic troubleshooting skills for hardware, OS, and peripheral devices.
- Familiarity with client systems or airport IT environments is a strong advantage.
- Qualifications & Experience:
  - Diploma or Bachelor's degree in IT, Computer Science, or related field.
  - 1–3 years of experience in IT support or network administration.
  - Relevant certifications (e.g., CompTIA Network+, MCSA, CCNA) preferred.

### **Soft Skills:**

- Strong communication and teamwork abilities.
- Proactive attitude with keen attention to detail.
- Able to work under pressure in airport operational environments.
- Work Schedule:
  - Shift-based support (including weekends and holidays as required).

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