



Digital Application Engineer | Business-level Japanese needed

200+ years, Swiss-born global company

Job Information

Hiring Company

Reishauer K.K.

Job ID

1567625

Industry

Specialized Import, Export

Company Type

International Company

Non-Japanese Ratio

Majority Japanese

Job Type

Permanent Full-time

Location

Kanagawa Prefecture, Yokohama-shi Kohoku-ku

Salary

7 million yen ~ 9 million yen

Work Hours

Flex-time system

Holidays

Two days off per week (Saturday/Sunday/National holidays)

Refreshed

January 22nd, 2026 00:00

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

High-School

Visa Status

Permission to work in Japan required

Job Description

«Job Description & Position Highlights»

- Support and optimize customers' gear grinding systems using digital tools

- Directly address customer challenges by applying technical expertise with cutting-edge digital products
- Lead process improvements and digital adoption through close collaboration with customers and internal teams
- Gain specialized skills and global experience through European training and international teamwork

[Job Responsibilities]

The Swiss-based Reishauer AG has been shaping the hard fine machining of gears for over 200 years and is one of the leading partners in the automotive industry. In our application technology, we combine classic manufacturing processes with innovative digital products such as the cloud-based ARGUS system. In this way, we not only enable our customers to achieve excellent grinding processes, but also to monitor and optimize them precisely. We are shaping the manufacturing technology of the future, are closer to our customers than ever before and thus create real added value.

We are seeking a highly motivated and technically skilled Digital Application Engineer to support our growing customer base in Japan. This role combines deep process understanding with the application of cutting-edge digital tools to enable our customers to optimize performance and unlock the full value of their gear grinding systems.

As part of our global Digital Process Engineering team, the successful candidate will act as a key interface between Japanese customers, internal product development, and service teams. This is not a support role in the traditional sense — it's a strategic, enabling position at the intersection of technology, customer process excellence, and digital transformation.

■Key Responsibilities :

- Application Support & Enablement
 - Act as the responsible engineer for assigned customer accounts regarding the use of digital products (e.g. process diagnostics, component monitoring, adaptive processes).
 - Conduct machine and process acceptance tests, participate in customer trials, and provide on-site or remote application support.
 - Deliver customer training sessions and technical workshops to enable effective use of monitoring and diagnostic tools.
- Customer Relationship & Technical Liaison
 - Develop a deep understanding of customer needs, workflows, and system behavior to provide proactive technical advice.
 - Communicate findings, process observations, and customer feedback to our product development and R&D teams.
 - Support technical sales with product explanations and value-based communication of digital services.
- Digital Product Integration & Development
 - Act as a "power user" for our digital applications, testing new software releases and contributing to the usability and quality improvement cycle.
 - Collaborate with internal stakeholders to refine use cases and define product requirements.
 - Contribute to the development of scalable tools and documentation for digital service deployment.
- Cross-functional Collaboration
 - Support other departments (engineering, service, R&D) in the use of digital tools and platforms.
 - Provide guidance to local service partners or subsidiaries as part of 2nd-level support enablement.

■What We Offer :

- A unique opportunity to drive digital innovation in a high-precision industry
- Flat hierarchies, trust-based collaboration, and high personal responsibility
- Comprehensive training in Europe and ongoing professional development
- An international team with a passion for technology, excellence, and customer value

[Employment Type]

Full-time

[Salary]

Estimated annual salary: JPY 7,000,000 – 9,000,000

Monthly salary: JPY 580,000 – 750,000

- Bonus: Yes
- Salary increase: Yes

[Working Hours]

Regular hours: 9:00–18:00

Flex-time system: Yes

[Work Location]

Head Office: Shin-Yokohama

2-14-30 Shin-Yokohama, Kohoku-ku, Yokohama, Kanagawa 222-0033

*Willingness to travel to customer sites across Japan and occasionally abroad

[Holidays & Leave]

- Two days off per week (Saturday & Sunday, national holidays, and company calendar)
- Annual holidays: 120 days
(Includes summer, winter, Golden Week, and long vacation periods)
- Paid leave: 10–20 days per year
10 days granted upon joining; +1 day (2 days) added each year thereafter

[Benefits & Welfare]

- Commuting allowance
- Social insurance (health, employment, workers' compensation, pension)
- Retirement allowance system
- Commuting allowance: Full coverage
- Housing Allowance: JPY 30,000 per month (provided if eligibility requirements are met)
- Retirement plan: Available
- Mandatory retirement age: 65
- Parental leave: Yes — Return rate: 100%

Other benefits:

- Recognition & award programs
- Long-service award
- Overseas training: Yes
- Benefit Station corporate membership

Required Skills

[Required Qualifications]

- Bachelor's or Master's degree in Mechanical Engineering, Industrial
- Engineering, Mechatronics, or related field 5+ years experience in a technical engineering role, ideally in machine tools, automotive manufacturing, or process optimization
- Strong analytical skills and a structured problem-solving approach
- Practical experience with production machinery, process diagnostics, or monitoring technologies
- Solid understanding of manufacturing workflows and data-based decision making
- Business-level Japanese and English communication skills

[Preferred Qualifications]

- Experience with gear grinding or metal-cutting machinery
- Familiarity with digital tools such as MES, condition monitoring, or process analytics
- Exposure to cross-cultural collaboration, especially with European teams

Company Description