



PR/118581 | Operations Manager (POS F&B)

Job Information

Recruiter

JAC Recruitment Thailand

Job ID

1567501

Industry

IT Consulting

Job Type

Permanent Full-time

Location

Thailand

Salary

Negotiable, based on experience

Refreshed

January 27th, 2026 11:01

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Fluent

Minimum Japanese Level

None

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Position: Operations Manager

Location: Chatuchak, Bangkok

Working Hours: Mon–Fri, 10:00–19:00 (flexible to 9:00–18:00)

Salary: Up to 70,000 THB/month + performance bonuses

About the Role

Lead Thailand operations for an international F&B tech company. Oversee **customer success, POS & QR ordering system deployment, and operational processes**. Work closely with the Founder to ensure smooth onboarding and market adaptation.

Key Responsibilities

- Manage **client onboarding, training, and support**
- Oversee **POS system deployment** and customization for Thai market
- Handle **operational logistics** and vendor coordination
- Provide **market insights** and assist in team growth
- Support **English-Thai translation** when needed

Requirements

- Bachelor's degree in Business/Operations/IT
- 3–5 years in operations or customer success (tech/SaaS/F&B preferred)
- Fluent in **Thai & English**
- Strong project management and problem-solving skills
- **Preferred:** POS/SaaS experience, CRM tools, PDPA knowledge, basic tech troubleshooting

Benefits

- Competitive salary + bonuses
- Health insurance, annual leave, public holidays
- Career growth in a fast-scaling international company

If you are interested, click **APPLY NOW**. Please note that only shortlisted candidates will be contacted due to the high number of applicants. Thank you for understanding.

#LI-JACTH

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Company Description