



JAC Recruitment

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JAC Recruitment Thailand

PR/118581 | Operations Manager (POS F&B)

Job Information

Recruiter

JAC Recruitment Thailand

Job ID

1567501

Industry

IT Consulting

Job Type

Permanent Full-time

Location

Thailand

Salary

Negotiable, based on experience

Refreshed

December 16th, 2025 08:00

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Fluent

Minimum Japanese Level

None

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Position: Operations Manager**Location:** Chatuchak, Bangkok**Working Hours:** Mon–Fri, 10:00–19:00 (flexible to 9:00–18:00)**Salary:** Up to 70,000 THB/month + performance bonuses

About the Role

Lead Thailand operations for an international F&B tech company. Oversee **customer success, POS & QR ordering system deployment, and operational processes**. Work closely with the Founder to ensure smooth onboarding and market adaptation.

Key Responsibilities

- Manage **client onboarding, training, and support**
- Oversee **POS system deployment** and customization for Thai market
- Handle **operational logistics** and vendor coordination
- Provide **market insights** and assist in team growth
- Support **English-Thai translation** when needed

Requirements

- Bachelor's degree in Business/Operations/IT
- 3–5 years in operations or customer success (tech/SaaS/F&B preferred)
- Fluent in **Thai & English**
- Strong project management and problem-solving skills
- **Preferred:** POS/SaaS experience, CRM tools, PDPA knowledge, basic tech troubleshooting

Benefits

- Competitive salary + bonuses
- Health insurance, annual leave, public holidays
- Career growth in a fast-scaling international company

If you are interested, click **APPLY NOW**. Please note that only shortlisted candidates will be contacted due to the high number of applicants. Thank you for understanding.

#LI-JACTH

Notice: By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

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Company Description