



PR/095357 | Client Service Manager (Chinese Speaking)

Job Information

Recruiter

JAC Recruitment Vietnam Co., Ltd

Job ID

1566009

Industry

Business Consulting

Job Type

Permanent Full-time

Location

Vietnam

Salary

Negotiable, based on experience

Refreshed

December 16th, 2025 11:01

General Requirements

Career Level

Mid Career

Minimum English Level

None

Minimum Japanese Level

None

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Company and Job Overview

JAC's client is a leading B2B information services firm seeking a Client Service Manager (Chinese Speaking)

Location: Ho Chi Minh City

Job Responsibilities

- Support the growth of Associates and Senior Associates by strengthening their core research capabilities and equipping them with commercial awareness, sales proficiency, and effective time management, alongside reinforcing tailored recruitment methodologies.
- Create opportunities for Associates to further develop their project management competencies through involvement in custom recruitment research initiatives.
- Provide mentorship to Associates and Senior Associates skilled in custom recruitment and project management, fostering cross-functional expertise and preparing them for future leadership roles.
- Review and analyze client project briefs to identify areas requiring further understanding and conduct in-depth industry and company research to source the most suitable experts.

- Maintain regular communication with experts to assess, verify, and ensure the relevance of their expertise for specific client projects.
- Apply critical thinking and adaptability in performing advanced research on industries and organizations to ensure the selection of experts with the most pertinent experience and insights for client needs.
- Safeguard client interests by maintaining strict confidentiality and ensuring the security of all shared data and information throughout the collaboration process

Job Requirements

- 2+ years of experience in the information service industry or related fields; experience in a management or leadership role is a plus.
- Skilled in sales, negotiation, time management and prioritization, as well as professional communication.
- A strong client service mentality, committed to going beyond clients' needs to deliver genuine value.
- Native or fluent proficiency in Chinese and fluent English communication skills are mandatory.

Interested applicants, click **APPLY NOW**.

#LI-JACVN

Notice: By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

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Company Description