



PR/109838 | Service Engineer - West India (Pulp & Paper industry)

Job Information

Recruiter

JAC Recruitment India

Job ID

1565977

Industry

Other (Manufacturing)

Job Type

Permanent Full-time

Location

India

Salary

Negotiable, based on experience

Refreshed

March 10th, 2026 15:00

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Fluent

Minimum Japanese Level

None

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Company Overview: One of the leading global MNC into pulp & paper industry.

Job Overview: Looking for candidates having strong experience into instrumentation, field devices, communications from pulp & paper industry.

Job Responsibilities:

- To take responsibility for installation, start-up, commissioning, performance validation and acceptance of company sensors, analysers and solution projects on customer sites.
- To provide troubleshooting, application, and on-site service support for existing installations.
- Commitment to support & resolve customer challenges on an "end to end" basis with full ownership.

- To manage projects as assigned by the Manager.
- To clearly communicate plans and progress to customers and the company team, both local and global.
- To closely work with sales team to provide leads on customer unmet process needs, competitive activities and anything important observed in field.
- To keep proper documentation of all jobs conducted (field service report) and proactively communicate with customer and internal team.
- To provide outstanding service to customers, supported by the global team.
- Performance in the role will be primarily assessed against the quality of technical support and communication with customers delivered, as well as sales targets.
- Extensive local travel and occasional international travel expected.
- Specialised training will be provided both within Country and abroad.
- Support from local, regional and global technical teams will be available.

Job Requirements:

- Bachelor of Engineering in (Mechanical, Electrical, Instrumentation) or equivalent.
- 5+ Years' experience in industrial automation, instrumentation.
- Training and exposure to Pulp & Paper process or chemical process automation and DCS operations.
- Understanding about instrumentation, field devices, communications etc.
- Strong computer programming skills and knowledge of computer and control networking.
- Complex troubleshooting and problem-solving skills.
- Effective interaction with Global and Regional specialist teams.
- Ability to work with minimal supervision.
- Ability to work co-operatively and constructively with team members and customers for project execution.
- Willing to travel to customer's sites.
- A positive outlook and commitment to maintaining a strong team culture.
- A commitment to successfully complete assignments.
- Excellent verbal and written communication skills.
- Fluency in written and spoken local language
- Good written and spoken English

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Company Description