



## PR/109824 | Service Engineer - West India (Pulp & Paper industry)

### Job Information

**Recruiter**

JAC Recruitment India

**Job ID**

1565969

**Industry**

Other (Manufacturing)

**Job Type**

Permanent Full-time

**Location**

India

**Salary**

Negotiable, based on experience

**Refreshed**

March 10th, 2026 14:00

### General Requirements

**Minimum Experience Level**

Over 6 years

**Career Level**

Mid Career

**Minimum English Level**

Business Level

**Minimum Japanese Level**

None

**Minimum Education Level**

Associate Degree/Diploma

**Visa Status**

No permission to work in Japan required

### Job Description

**Company Overview:** One of the leading global MNC into pulp & paper industry.

**Job Overview:** Looking for candidates having strong experience into instrumentation, field devices, communications fro pulp & paper industry.

**Job Responsibilities:**

- To take responsibility for installation, start-up, commissioning, performance validation and acceptance of company sensors, analysers and solution projects on customer sites.
- To provide troubleshooting, application, and on-site service support for existing installations.
- Commitment to support & resolve customer challenges on an "end to end" basis with full ownership.
- To manage projects as assigned by the Manager.
- To clearly communicate plans and progress to customers and the company team, both local and global.

- To closely work with sales team to provide leads on customer unmet process needs, competitive activities and anything important observed in field.
- To keep proper documentation of all jobs conducted (field service report) and proactively communicate with customer and internal team.
- To provide outstanding service to customers, supported by the global team.
- Performance in the role will be primarily assessed against the quality of technical support and communication with customers delivered, as well as sales targets.
- Extensive local travel and occasional international travel expected.
- Specialised training will be provided both within Country and abroad.
- Support from local, regional and global technical teams will be available.

**Job Requirements:**

- Bachelor of Engineering in (Mechanical, Electrical, Instrumentation) or equivalent.
- 5+ Years' experience in industrial automation, instrumentation.
- Training and exposure to Pulp & Paper process or chemical process automation and DCS operations.
- Understanding about instrumentation, field devices, communications etc.
- Strong computer programming skills and knowledge of computer and control networking.
- Complex troubleshooting and problem-solving skills.
- Effective interaction with Global and Regional specialist teams.
- Ability to work with minimal supervision.
- Ability to work co-operatively and constructively with team members and customers for project execution.
- Willing to travel to customer's sites.
- A positive outlook and commitment to maintaining a strong team culture.
- A commitment to successfully complete assignments.
- Excellent verbal and written communication skills.
- Fluency in written and spoken local language
- Good written and spoken English

**Notice:** By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

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**Company Description**