



PR/159775 | IT Delivery Engineer Leader – MRO ICT C&SI

Job Information

Recruiter

[JAC Recruitment Malaysia](#)

Job ID

1564941

Industry

IT Consulting

Job Type

Permanent Full-time

Location

Malaysia

Salary

Negotiable, based on experience

Refreshed

January 20th, 2026 09:01

General Requirements

Career Level

Mid Career

Minimum English Level

None

Minimum Japanese Level

None

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Company and Job Overview

Our client is seeking a seasoned IT Delivery Engineer Leader to oversee IT service management and project delivery, with a focus on server, storage, and virtualization platforms preferable from Telco Industry. This leadership role involves managing a technical team and ensuring the successful execution of enterprise-level IT solutions.

Job Responsibility

- Lead IT service management initiatives and ensure alignment with business objectives.
- Manage and guide an engineering team of 5–10 members in daily operations, task distribution, and technical support.
- Design, implement, and maintain enterprise storage systems (SAN/NAS/Object Storage) and virtualization platforms, resolving complex technical challenges.
- Collaborate with clients to deliver integrated IT and storage solutions, including disaster recovery, capacity planning, and data migration.
- Develop and conduct technical training programs to enhance team capabilities in storage, virtualization, and database technologies.

Job Requirements

- **5–10 years of relevant experience in the telecommunications or ICT industry, particularly in consulting, presales engagement, solution development, or marketing design.**
- **Ideal candidates may come from telecom operators (product development/marketing), telecom vendors, or professional consultancy firms**

Key Qualifications and Experience:

- Bachelor's degree or higher in Computer Science, Information Technology, or related field.
- **From System Integrator/IT/Solutions Providers company, Telco and Finance industry experience is an added advantage.**
- Experience in data migration and be familiar with at least one of the following fields: Computer Fundamentals, Storage, Virtualization, Database
- **Minimum 8 years of experience in IT engineering.**
- Strong communication skills: multilingual proficiency is an advantage.
- Preferred certifications:
 - **Red Hat (RHCE/RHCA)**
 - **Cisco (CCNA/CCNP/CCIE)**
 - **VMware (VCP/VCAP)**
 - **Huawei (HCIP/HCIE)**
 - **PMP/ITIL**
 - **Storage (EMC, NetApp)**
- Solid understanding of at least one core area: Computer Fundamentals, Storage, Virtualization, or Database.
- Awareness of emerging technologies in Cloud Computing, Big Data, and Artificial Intelligence.
- Hands-on experience with large-scale storage projects (PB-level); knowledge of HCI (vSAN/Nutanix) is a plus.
- Expertise in storage protocols (FC/iSCSI/NVMe), RAID, deduplication, snapshots, and OS-level storage (Linux/Windows).
- Familiarity with cloud-native storage (Kubernetes CSI) and virtualization platforms.
- Strong cross-functional collaboration and team management skills.
- Quick learner with a keen interest in emerging technologies.
- **Telecommunications industry experience is considered a plus**
- Mandarin proficiency will be an added advantage

#LI-JACMY
#countrymalaysia

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Company Description