



Fullfillment Network Program Manager

Job Information

Recruiter

Coto World Inc.

Hiring Company

Global technology and e-commerce company

Job ID

1564417

Industry

Retail

Company Type

Large Company (more than 300 employees) - International Company

Non-Japanese Ratio

About half Japanese

Job Type

Permanent Full-time

Location

Tokyo - 23 Wards

Salary

10 million yen ~ 13 million yen

Refreshed

January 28th, 2026 06:00

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Bachelor's Degree

Visa Status

Permission to work in Japan required

Job Description

We're looking for a collaborative and detail-oriented **Program Manager** to join our client's Fulfillment Network Planning team. In this role, you'll help plan and improve operations across their nationwide fulfillment centers, supporting new site launches and driving projects that make our network more efficient and customer-focused. You'll work closely with both local and global teams, gaining broad exposure to different areas of the business.

Our client is a global e-commerce and operations leader committed to delivering exceptional service and convenience to customers everywhere. Their fulfillment network connects innovative technology with efficient logistics, enabling millions of deliveries every day and helping people get what they need—faster and easier.

Key Responsibilities

- Support business planning and strategy development for the fulfillment network.
- Build and manage medium- to long-term growth and performance plans.
- Coordinate cross-site projects to improve efficiency and consistency.
- Assist in launching new fulfillment centers and optimizing ongoing operations.
- Partner with domestic and international teams to ensure smooth project delivery.
- Work with third-party logistics (3PL) partners and contribute to cost-saving initiatives.

Required Skills

Mandatory Qualifications:

- More than 3 years of experience in Project/Program Management and Process Improvement
- Business level skills in both English and Japanese
- Intermediate skill in Microsoft Excel (such as using IF formula, Pivot table, etc.)

Desired Qualifications:

- Experience in stakeholder management in multiple levels
- Experience in communicating results with senior leadership

Company Description