



## Fullfillment Network Program Manager

### Job Information

**Recruiter**

Coto World Inc.

**Hiring Company**

Global technology and e-commerce company

**Job ID**

1564417

**Industry**

Retail

**Company Type**

Large Company (more than 300 employees) - International Company

**Non-Japanese Ratio**

About half Japanese

**Job Type**

Permanent Full-time

**Location**

Tokyo - 23 Wards

**Salary**

10 million yen ~ 13 million yen

**Refreshed**

December 3rd, 2025 08:01

### General Requirements

**Minimum Experience Level**

Over 3 years

**Career Level**

Mid Career

**Minimum English Level**

Business Level

**Minimum Japanese Level**

Business Level

**Minimum Education Level**

Bachelor's Degree

**Visa Status**

Permission to work in Japan required

### Job Description

We're looking for a collaborative and detail-oriented **Program Manager** to join our client's Fulfillment Network Planning team. In this role, you'll help plan and improve operations across their nationwide fulfillment centers, supporting new site launches and driving projects that make our network more efficient and customer-focused. You'll work closely with both local and global teams, gaining broad exposure to different areas of the business.

Our client is a global e-commerce and operations leader committed to delivering exceptional service and convenience to customers everywhere. Their fulfillment network connects innovative technology with efficient logistics, enabling millions of deliveries every day and helping people get what they need—faster and easier.

**Key Responsibilities**

- Support business planning and strategy development for the fulfillment network.
  - Build and manage medium- to long-term growth and performance plans.
  - Coordinate cross-site projects to improve efficiency and consistency.
  - Assist in launching new fulfillment centers and optimizing ongoing operations.
  - Partner with domestic and international teams to ensure smooth project delivery.
  - Work with third-party logistics (3PL) partners and contribute to cost-saving initiatives.
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**Required Skills****Mandatory Qualifications:**

- More than 3 years of experience in Project/Program Management and Process Improvement
- Business level skills in both English and Japanese
- Intermediate skill in Microsoft Excel (such as using IF formula, Pivot table, etc.)

**Desired Qualifications:**

- Experience in stakeholder management in multiple levels
  - Experience in communicating results with senior leadership
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**Company Description**