



## Process Excellence Program Manager

### Job Information

**Recruiter**

[Coto World Inc.](#)

**Hiring Company**

Global technology and e-commerce company

**Job ID**

1564371

**Industry**

Retail

**Company Type**

Large Company (more than 300 employees) - International Company

**Non-Japanese Ratio**

About half Japanese

**Job Type**

Permanent Full-time

**Location**

Chiba Prefecture

**Salary**

10 million yen ~ 13 million yen

**Refreshed**

May 5th, 2026 01:00

### General Requirements

**Minimum Experience Level**

Over 3 years

**Career Level**

Mid Career

**Minimum English Level**

Business Level

**Minimum Japanese Level**

Business Level

**Minimum Education Level**

Bachelor's Degree

**Visa Status**

Permission to work in Japan required

### Job Description

We're looking for a proactive and customer-focused candidates with **Project or Program Management skills** to help enhance efficiency and consistency across our client's nationwide fulfillment network.

Our client is a global technology and e-commerce company known for its vast online marketplace and highly efficient logistics and fulfillment operations. In this role, you'll lead process improvement initiatives, standardize operations, and collaborate with teams to deliver a better experience for our customers.

### Key Responsibilities

- Identify and implement opportunities to improve operational processes.
  - Collaborate with global and local teams to roll out best practices.
  - Develop and maintain standardized workflows and procedures.
  - Track performance metrics to ensure smooth and consistent operations.
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## Required Skills

### Qualifications:

- More than 3 years of experience in Project or Program Management
  - Intermediate knowledge in Microsoft Excel (such as using IF formula, Pivot tables, VLOOKUP, etc.)
  - Experience in using data and metrics to create improvements
  - Business level in both English and Japanese
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