



Process Excellence Program Manager

Job Information

Recruiter

Coto World Inc.

Hiring Company

Global technology and e-commerce company

Job ID

1564371

Industry

Retail

Company Type

Large Company (more than 300 employees) - International Company

Non-Japanese Ratio

About half Japanese

Job Type

Permanent Full-time

Location

Chiba Prefecture

Salary

10 million yen ~ 13 million yen

Refreshed

January 27th, 2026 17:00

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Bachelor's Degree

Visa Status

Permission to work in Japan required

Job Description

We're looking for a proactive and customer-focused candidates with **Project or Program Management skills** to help enhance efficiency and consistency across our client's nationwide fulfillment network.

Our client is a global technology and e-commerce company known for its vast online marketplace and highly efficient logistics and fulfillment operations. In this role, you'll lead process improvement initiatives, standardize operations, and collaborate with teams to deliver a better experience for our customers.

Key Responsibilities

- Identify and implement opportunities to improve operational processes.
 - Collaborate with global and local teams to roll out best practices.
 - Develop and maintain standardized workflows and procedures.
 - Track performance metrics to ensure smooth and consistent operations.
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Required Skills

Qualifications:

- More than 3 years of experience in Project or Program Management
 - Intermediate knowledge in Microsoft Excel (such as using IF formula, Pivot tables, VLOOKUP, etc.)
 - Experience in using data and metrics to create improvements
 - Business level in both English and Japanese
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Company Description