



Service Engineer | Drive Innovation in Fluid Systems

Shape a safer, more efficient world

Job Information

Hiring Company

Watson-Marlow Ltd.

Job ID

1563045

Industry

Machinery

Company Type

International Company

Job Type

Permanent Full-time

Location

Tokyo - 23 Wards, Kita-ku

Salary

6 million yen ~ 8 million yen

Refreshed

December 31st, 2025 08:00

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Basic

Minimum Japanese Level

Native

Minimum Education Level

Bachelor's Degree

Visa Status

Permission to work in Japan required

Job Description

[Company Overview]

Watson-Marlow Fluid Technology Solutions (WMFTS), part of the UK-based Spirax Group, is a global leader in peristaltic pumps and fluid path technologies, delivering high-precision fluid management solutions to customers in over 116 countries.

Our products support critical infrastructure across industries such as life sciences, pharmaceuticals, food and beverage, chemicals, and semiconductors, helping to make the world more efficient, safer, and sustainable.

Our mission is to "Engineer a More Efficient, Safer, and Sustainable World."
We believe in innovation through collaboration and respect for every employee's contribution.

[Position: Service Engineer]

As a Service Engineer, you will be at the frontline of our operations — providing technical expertise, installation, maintenance, and after-sales support to maximize the value of Watson-Marlow's products.

You will work closely with clients in life sciences and process industries, ensuring that our equipment performs at its best and contributes to our customers' operational excellence.

[Position: Service Engineer]

- Install, maintain, and repair various Watson-Marlow pump products and related systems
- Perform troubleshooting and prepare detailed technical reports
- Conduct on-site product demonstrations and operational training for customers
- Provide after-sales support, including repairs and spare parts replacement
- Prepare IQ/OQ documentation and ensure quality compliance
- Collaborate with the global engineering team and provide English reports when necessary
- Propose technical improvements to enhance customer satisfaction

Travel Requirements:

- Domestic travel: 2–3 times per month
- Overseas travel: 1–2 times per year (technical training and global meetings)

Required Skills**Essential Qualifications:**

- Bachelor's degree in Mechanical, Electrical, or Electronic Engineering (or equivalent technical knowledge)
- At least 5 years of practical experience as a mechanical or electrical engineer (maintenance, repair, or troubleshooting of machinery or equipment)
- Valid driver's license (for customer site visits)
- Native-level Japanese; basic English communication skills (for training and internal reporting)

Preferred Qualifications:

- Minimum 3 years' experience maintaining or repairing peristaltic pumps in life sciences or industrial environments
- CAD experience (2D or 3D, any platform)
- Basic knowledge of PLCs, control systems, or industrial networks

Annual Salary

JPY 6,000,000 – 8,000,000, depending on current salary and experience

At Watson-Marlow, we take pride in “engineering solutions that support global industries.”

You will have the opportunity to grow in a stable, world-leading company while contributing to industries that matter most.

Company Description