



PR/123331 | Luxury Resort Operation Manager (English Speaker)

Job Information

Recruiter

JAC Recruitment Indonesia

Job ID

1562519

Industry

Tourism

Job Type

Permanent Full-time

Location

Indonesia

Salary

Negotiable, based on experience

Refreshed

October 21st, 2025 10:32

General Requirements

Career Level

Mid Career

Minimum English Level

None

Minimum Japanese Level

None

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Important note: Urgent Hiring

Location: Denpasar, Bali

A leading luxury lifestyle photography company, partnering with **high-end resorts across Indonesia**, is seeking a Resort Operations Manager to oversee **multi-site operations based in Bali**.

You will be responsible for ensuring that **each resort delivers a consistent, world-class guest experience**, while **driving financial performance, maintaining strong partnerships**, and **identifying opportunities for new resort collaborations and expansion**.

Qualifications:

1. Bachelor's or master's degree in business or a related field.
2. **Proven experience (minimum 7 years) in multi-site operations within the luxury hospitality, lifestyle retail, F&B, or other premium service industries (must-have).**
3. **Fluency in English (must-have).**

4. **Strong financial acumen** — capable of managing budgets, analyzing revenue performance, and driving profitability.
5. **Proven experience in building and maintaining strong relationships with luxury resorts** or hospitality partners (identifying, initiating, and securing new partnership opportunities).
6. **Proven leadership in managing and developing multi-site teams** , with a history of driving operational excellence, high team performance, and consistent achievement of business goals.
7. **Knowledge or passion for photography** or visual experiences **is an advantage**.

Responsibilities:

1. **Multi-Site Operations & Leadership**
Oversee multiple resort locations, ensuring consistent service, brand standards, and seamless guest experiences. Provide hands-on guidance to Site Managers and implement efficient, scalable operational processes.
2. **Financial Oversight & Performance**
Drive financial results across all sites, managing revenues, budgets, and KPIs. Analyze performance, conduct reviews, and recommend strategies to boost profitability and operational efficiency.
3. **Team Management & Development**
Lead and develop multi-site teams, fostering a high-performance culture. Motivate teams to consistently deliver world-class guest experience.
4. **Partner Relationship Management**
Serve as primary liaison for resort partners, managing relationships, contracts, and alignment. Identify and secure new partnership opportunities to strengthen brand presence and mutual growth.
5. **Strategic Growth & Expansion**
Collaborate with leadership to evaluate new sites and expansion opportunities. Lead site launches and provides insights to maximize revenue, operational performance, and guest satisfaction.

Think you tick all the boxes? Great!

After applying, **connect and send a DM to my LinkedIn (Milysa Tjandra)** , [explaining why you're the best fit for this role.](#)

This is your opportunity to take your career to the next level!

#LI-JACID

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Company Description