PR/159525 | IT Systems & Network Specialist

Job Information

Recruiter
JAC Recruitment Malaysia

Job ID
1562384

Industry
Tourism

Job Type
Permanent Full-time

Location
Malaysia

Salary
Negotiable, based on experience

Refreshed
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General Requirements

Minimum Experience Level
Over 3 years

Career Level
Mid Career

Minimum English Level
Fluent

Minimum Japanese Level
None

Minimum Education Level
Associate Degree/Diploma

Visa Status
No permission to work in Japan required

Job Description

Company and Job Overview
Our client is a leading travel agency, and the ideal candidate for this IT Systems & Network Specialist is having a strong background in hands-on experience in server administration and IT network support, including configuration and management of firewalls, routers, and core switches.

Head office is located in Kuala Lumpur, fully onsite basis.

Job Responsibilities

- Experienced in configuring and supporting Windows Server environments.
  Skilled in troubleshooting and optimizing firewalls, switches, routers, and wireless access points for network efficiency and security.
- Capable of maintaining network equipment and ensuring firmware is regularly updated.
- Proficient in supporting Microsoft 365 tools including Teams, OneDrive, and SharePoint, with added value from Azure and AWS cloud experience.

- Able to provide end-user, device, and software support, including remote assistance across regional offices, with knowledge of SD-WAN technology.

Job Requirements

- Possess a diploma or degree in Computer Engineering, Computer Science, or IT (Hardware), with 3–5 years of experience in server and IT networking support.
- Skilled in configuring firewalls, routers, and core switches, with strong knowledge of LAN/WAN, TCP/IP, Palo Alto Firewall, and routing protocols.
- Preferably certified in CCNA, CCNP, CCIE, or CompTIA Network & Security.
  Familiar with cloud platforms such as Azure and AWS, and capable of providing remote support across regional countries.
- Demonstrates strong teamwork and collaboration, with readiness to travel within Asia Pacific.
- Proficiency in English and Bahasa Malaysia, with Chinese as an added advantage.
- To be considered for this role, the relevant rights to work in Malaysia are required. Candidates who require work pass need not apply.

#LI-JACMY

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Company Description