



Onsite Tech Support Engineer: Audio-Video (AV) Systems

Global company, international team

Job Information

Hiring Company

EIRE Systems K.K.

Job ID

1562157

Industry

IT Consulting

Company Type

Small/Medium Company (300 employees or less) - International Company

Job Type

Contract

Location

Tokyo - 23 Wards, Minato-ku

Salary

4 million yen ~ 7 million yen

Refreshed

January 16th, 2026 05:00

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Technical/Vocational College

Visa Status

Permission to work in Japan required

Job Description

What You'll Do:

- Provide daily IT and AV support — handle user tickets, run system checks, and resolve technical issues.
- Set up, monitor, and support live meetings and online events (Webex, Teams, Zoom, etc.).
- Troubleshoot and repair AV/conferencing systems, replacing equipment when needed.
- Work closely with global IT teams and vendors to implement solutions and improvements.
- Support senior leaders during meetings and conferences — ensuring everything runs smoothly.
- Train and guide users on how to make the most of AV and conferencing tools.
- Offer desk-side IT support when not assisting with live meetings or events.

Why You'll Love It:

- Work in a global, bilingual environment within a leading medical technology company.
- Collaborate with international teams and grow your professional network.
- Enjoy a stable, full-time onsite role in Tokyo with opportunities to expand your technical expertise.
- Join a company that values innovation, teamwork, and exceptional service.

Required Skills

- 5+ years of professional IT support experience, ideally in a corporate or global environment.
- Solid, hands-on knowledge of AV systems and conferencing platforms.
- Experience supporting Webex, Microsoft Teams, and Zoom.
- Excellent communication skills in both English and Japanese.
- Professional presence and confidence supporting executive-level meetings.

Company Description