



Technical Project Manager

Job Information

Hiring Company

Ingenico

Job ID

1561729

Industry

Other (Banking and Financial Services)

Company Type

International Company

Job Type

Permanent Full-time

Location

Tokyo - 23 Wards, Minato-ku

Salary

Negotiable, based on experience ~ 12 million yen

Work Hours

In accordance with company regulations

Holidays

In accordance with company regulations

Refreshed

December 17th, 2025 10:00

General Requirements

Minimum Experience Level

Over 6 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Native

Minimum Education Level

High-School

Visa Status

Permission to work in Japan required

Job Description

Key Clients & Stakeholders

- Ingenico Customers
- Ingenico Sales Team
- Ingenico R&D Team

- Ingenico Regional and Group Teams

Purpose

The Technical Project Manager will **own, lead, and coordinate all software projects for Ingenico Japan**. This includes working closely with cross-functional teams to ensure projects are delivered **on time, within scope, within budget, and to high-quality standards**.

The role is responsible for:

- Managing technical integration projects (hardware, software, firmware, payment terminals, etc.)
- Overseeing stakeholder management, risk and issue resolution
- Ensuring compliance with relevant regional standards and regulations

Areas of Responsibility

- Own and lead end-to-end software project management — from initiation and planning to execution, monitoring, and closure
- Define and maintain project plans (scope, schedule, resources, budgets, milestones, dependencies, risks)
- Monitor progress against plans; manage changes in scope, schedule, or budget, and escalate issues as needed
- Collaborate with regional sales, R&D, and Solution Engineering/GTM teams to create solution designs that meet customer and Ingenico requirements
- Prioritize projects based on customer milestones and Ingenico business objectives to align with R&D and engineering resource planning
- Produce Statements of Work and cost estimates for customer proposals (both high-level and detailed)
- Proactively manage both external customer and internal stakeholder expectations
- Ensure compliance with Ingenico's Standard Operating Procedures
- Track and report project progress internally and externally
- Manage expectations and assignments across teams and partners
- Identify roadblocks and continuously improve processes to enhance efficiency

Required Skills

Competencies, Skills, and Experience

Core Competencies

- Strong leadership and business acumen
- Proactive, solution-oriented mindset
- Adaptability and resilience in fast-paced, ambiguous environments
- Excellent communication and negotiation skills
- Strategic thinker with attention to executional detail
- Team-oriented with integrity, reliability, and accountability
- Skilled in leading and conducting meetings
- Continuous improvement mindset

Skills

- Strong verbal and written communication (native Japanese and English)
- Deep understanding of integration projects (APIs, payment terminal systems/POS, cloud solutions, payment and commerce workflows)

- Excellent stakeholder management — able to communicate technical topics to both technical and non-technical audiences
- Strong organizational and time-management skills, capable of handling multiple complex projects
- Proven leadership of cross-functional teams and vendor/contractor management
- Effective project risk, issue, and budget management
- Familiarity with the Japanese payments industry and standards (preferred)

Experience

- 5+ years of experience in software delivery or technical project management (preferably in payments, banking, or finance industries)
- Proficiency in project management tools (e.g., MS Project, JIRA, Confluence, SharePoint)
- Experience with Agile methodologies (Scrum, Kanban, SAFe)
- Experience in Android app development and integration (highly desirable)
- Familiarity with certification and compliance processes relevant to payments/POS/terminals (a plus)
- Background in Android software development projects preferred

Qualification

- Bachelor's degree in Computer Science, Engineering, or equivalent work experience

Leadership Behaviours

- Focus Forward
- Think Customer
- Drive
- Inspire
- Team Up

Compliance

- Contribute to workplace health and safety by identifying, reporting, and controlling hazards and promptly reporting incidents
- Comply with all applicable company policies
- Undergo a favourable police and background check

Information Security

- Comply with company policies and procedures regarding information security and confidentiality
- Avoid behaviours that pose unacceptable risks to information security, including non-work activities that may breach policy
- Report any breach of privacy, security, or confidentiality promptly to protect company interests

Company Description