

Michael Page

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Technical Marketing/ Technical Support- ICP-MS（未経験歓迎）

ICP-MS、テクニカルマーケティング/テクニカルサポート（未経験歓迎）

Job Information

Recruiter

Michael Page

Job ID

1561725

Industry

Other (Medical, Pharmaceutical)

Company Type

Large Company (more than 300 employees) - International Company

Job Type

Permanent Full-time

Location

Tokyo - 23 Wards

Salary

7 million yen ~ 12 million yen

Refreshed

October 15th, 2025 17:00

General Requirements

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Fluent

Minimum Education Level

Bachelor's Degree

Visa Status

No permission to work in Japan required

Job Description

This role supports the growth of the ICP-MS business by providing technical expertise and training to internal engineering teams. You will play a key role in product support strategy, cross-functional collaboration, and technical escalation handling.

Client Details

- A world-leading manufacturer of bioanalytical instruments.
- Provides a wide range of analytical instruments (e.g. ICP-MS, HPLC) and other solutions to various industries, primarily pharmaceuticals, as well as environmental analysis, semi-conductor, food and forensic science.

Description

- Provide technical support to field and remote engineers
- Collaborate with global teams and develop technical support strategies for new and existing products
- Prepare training materials and conduct internal product training
- Liaise with sales, marketing, pre-sales, and QA to foster product improvement

Job Offer

- Utilize your English capabilities and contribute to global strategy for technical support
- Work cross-functionally with multiple departments, including product development, quality assurance, and marketing, and gain a wide span of insights
- Extensive internal training programs. Chances of internal movement
- Stable and supportive work environment
- Remote work

Page Group Japan is acting as an Employment Agency in relation to this vacancy.

Required Skills

- Technical experience related to ICP-MS (e.g. FSE/ Service, QA/ QC, R&D)
 - Or experience as a user of ICP-MS (e.g. as a researcher/ technician)
 - Business level in Japanese and in English
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Company Description

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