



PR/109764 | Sr Executive – Customer Support - Gujarat

Job Information

Recruiter

JAC Recruitment India

Job ID

1561478

Industry

Logistics, Storage

Job Type

Permanent Full-time

Location

India

Salary

Negotiable, based on experience

Refreshed

December 9th, 2025 07:00

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Basic

Minimum Japanese Level

None

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Position: Sr Executive – Customer Support

Location: Gurgaon

- Taking rates, follow -up & coordinate with Airlines and Shipping lines for rates & status.
- Coordinate with Customers for business & queries
- Update & share customer's DSR
- Coordinate with operation team & custom broker for smooth execution of shipments.
- Coordinate with overseas office.
- Maintain the weekly query sheet .
- Should have basic knowledge of freight forwarding
- Good communication skills
- Can handle the time management & work pressure.

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