Michael Page

www.michaelpage.co.jp

Field Operations Engineer

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Job Information

Recruiter

Michael Page

Job ID

1560216

Industry

Communication

Job Type Temporary

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Location

Tokyo - 23 Wards

Salary

Negotiable, based on experience

Refreshed

October 2nd, 2025 15:11

General Requirements

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Bachelor's Degree

Visa Status

Permission to work in Japan required

Job Description

We are seeking a Engineer to support field testing and technical validation for a new, rapidly expanding food delivery service. This role combines onsite testing with technical documentation and partner collaboration

Client Details

Our client is a global Fortune 150 technology-driven company expanding innovative consumer services in Japan. Leveraging advanced logistics and platform solutions, they are committed to delivering speed, reliability, and customer-focused excellence to urban markets

Description

- Plan and conduct field tests at restaurants, retail partners, and other operational sites.
- Document findings with detailed technical reports.
- Support setup and troubleshooting of app and service operations during tests.
- Collaborate with partner businesses to ensure smooth operations and gather technical feedback.
- Assist in maintaining strong, reliable relationships with external partners.

Job Offer

- Exciting role in a global tech-driven company expanding into Japan.
- · Multilingual and multicultural working environment.
- Clear opportunities for skill growth in testing, QA, and field engineering.
- Chance to work on a high-visibility consumer service from launch stage.

If you are passionate about quality assurance and excited to contribute to a technology-focused team, we encourage you to apply today!

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Zhixian Li on +81364021509.

Required Skills

Must-have skills:

- Bachelor's degree in Computer Science, Electronics, or a related field.
- Basic understanding of internet/network technologies (e.g., HTTPS, API calls, communications).
- · Strong organizational skills and attention to detail.
- · Communication ability in Japanese and English (business level).

Nice-to-have skills:

- Experience in e-commerce, consumer apps, or service testing.
- Knowledge of QA / field operations.
- · Additional language skills (Chinese or Korean).

Company Description

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