



## PR/095970 | Senior Technical Program Manager

### Job Information

**Recruiter**

JAC Recruitment Singapore

**Job ID**

1559115

**Industry**

Other (Manufacturing)

**Job Type**

Permanent Full-time

**Location**

Singapore

**Salary**

Negotiable, based on experience

**Refreshed**

September 23rd, 2025 10:39

### General Requirements

**Career Level**

Mid Career

**Minimum English Level**

None

**Minimum Japanese Level**

None

**Minimum Education Level**

Associate Degree/Diploma

**Visa Status**

No permission to work in Japan required

### Job Description

#### Company and Job Overview

This position works with the sales team and factory personnel in all technical aspects of customer engagement. This person is responsible for first-level technical customer support, aids in developing account strategy, and provides critical feedback on factories' ability to align with customer needs. These activities can include technical Q&A, design generation, implementation of change notices, audit preparation and participation, resolution of technical issues, technical presentations and factory visits with the customer.

#### Responsibilities

Drive teams across sites for the successful roll-out of new programs to high-volume manufacturing (HVM)

Drive/lead factory/customer technical projects and serve as the point of contact for quality and NPIs

Act as the first point of contact for technical inquiries, coordinate with the Sales, RnD and Engineering Operation teams to execute customer's requests.

Work as an integral part of the sales process, seek out new opportunities and provide technical feasibility feedback to the sales and executive management team.

Initiate new package requirements through Design/Simulation process and follow through to close designs with customer.

Manage all new devices from Design to Qualification to Production Ramp.

Review and evaluate customer's IC product packaging requirements. Provide package solutions within the packaging capability, package roadmap, process flow and design rules of the factories.

Determine project technical specifications, coordinate Qualification builds and closure including production ramp of all Quals built. Identify and articulate requirements of Qualification lots from customer to factory.

Drive/lead factory/customer technical projects and serve as the point of contact for quality and NPIs

Implements change notices; resolves technical issues

Qualifications & Experience:

Bachelor Engineering Degree with 10+ years minimum work experience or equivalent in IC assembly related companies or semiconductor environment.

Good knowledge of FOL (front-of-line) and EOL (end-of-line) assembly operations

Knowledge of DOE, reliability requirements, material selection, FMEA, Failure Analysis and other quality and statistical tools

Self-driven and has excellent problem-solving and organizational skills for daily customer support and managing ongoing and future programs

Communicate and present effectively in small and large groups

Work independently and as a team player with customers and worldwide cross-functional teams within the organization

Must be proficient with MS Office Suite (Excel, Word, and PowerPoint) and knowledge in CRM

Willing to travel when needed

Flexible to work within US, Europe and Asia business time zones

Must be a team player comfortable working with cross-functional teams across geographic boundaries with experience in leading teams and managing projects.

Catherine Qu  
JAC Recruitment Pte Ltd  
EA Personnel: R22104823  
EA Personnel Name: QU QIUSHI

**Notice:** By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

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Company Description