



Senior Manager, Delivery

Job Information

Hiring Company

[o9 Solutions, Inc.](#)

Job ID

1558015

Industry

System Integration

Job Type

Permanent Full-time

Location

Tokyo - 23 Wards, Minato-ku

Train Description

Yamanote Line, Shinagawa Station

Salary

10 million yen ~ Negotiable, based on experience

Salary Bonuses

Bonuses paid on top of indicated salary.

Refreshed

July 1st, 2026 01:00

General Requirements

Minimum Experience Level

Over 6 years

Career Level

Mid Career

Minimum English Level

Fluent

Minimum Japanese Level

Fluent

Minimum Education Level

Bachelor's Degree

Visa Status

Permission to work in Japan required

Job Description

Transforming the Future of Enterprise Planning

At o9, our mission is to be the Most Value-Creating Platform for enterprises by transforming decision-making through our AI-first approach. By integrating siloed planning capabilities and capturing millions—even billions—in value leakage, we help businesses plan smarter and faster.

This not only enhances operational efficiency but also reduces waste, leading to better outcomes for both businesses and the planet. Global leaders like Google, PepsiCo, Walmart, T-Mobile, AB InBev, and Starbucks trust o9 to optimize their supply chains.

About the role...

Create and manage an overall project plan including budget, schedule and resources for one or more o9 engagements. Monitor and report progress and changes against the plan. Ensure a successful implementation by motivating and directing a cross-functional project team comprising software vendors, customers, o9 and partners. Act as primary interface with the client regarding deliverables, changes, and sign-off on status.

What you'll do for us...

- Participate in the complete lifecycle of projects from blueprint to hypercare
- Create a detailed project plan and align all stakeholders on the jointly developed project plan, milestones, and timelines
- Track plan vs. actuals and document the reasons for any deviations. Develop action plan to mitigate any delays
- Provide detailed project status to all stakeholders on the agreed upon cadence
- Document vacation schedules for all team members
- Approve all timesheets and invoices in a timely manner
- Complete any project management and administration tasks required by the client
- Ensure each team member knows the tasks and deliverables they have to work on
- Document any risks and work with stakeholders to develop mitigation plans
- Maintain a detailed issue log with appropriate ETA, ownership and resolution
- Provide necessary knowledge transition and documentation to o9 support team post go-live
- Continually engage with the customers to manage priorities and expectations
- Ensure timely communication with regards to any project or personnel concerns

What we'll do for you...

- Competitive salary
- Stock options to eligible candidates
- High growth organization - very strong entrepreneurial culture and no corporate politics.
- Flat organization: With a very strong entrepreneurial culture (and no corporate politics).
- Support network: Work with a team you can learn from and every day.
- Diversity: We pride ourselves on our international working environment
- Work Life Balance: <https://youtu.be/IHSZeUPATBA>

How the process works...

- You'll be contacted by our recruiter, Masahiro Ishiwata who'll fill you in on all things o9, give you some background about the role and get to know you. They'll contact you either via video call or phone call - whatever you prefer.
- During the interview phase, you will meet with a senior class member from our team for 60 minutes. The recruiter will contact you after the interview to let you know if we'd like to progress your application.
- You will next meet our global members for 60 min.
- Time to meet our Hiring manager finally.
- Our recruiter will let you know if you're the successful candidate. Good luck!

More about us...

At o9, transparency and open communication are at the core of our culture. Collaboration thrives across all levels—hierarchy, distance, or function never limit innovation or teamwork. Beyond work, we encourage volunteering opportunities, social impact initiatives, and diverse cultural celebrations.

With a \$3.7 billion valuation and a global presence across Dallas, Amsterdam, Barcelona, Madrid, London, Paris, Tokyo, Seoul, and Munich, o9 is among the fastest-growing technology companies in the world. Through our aim10x vision, we are committed to AI-powered management, driving 10x improvements in enterprise decision-making. Our Enterprise Knowledge Graph enables businesses to anticipate risks, adapt to market shifts, and gain real-time visibility. By automating millions of decisions and reducing manual interventions by up to 90%, we empower enterprises to drive profitable growth, reduce inefficiencies, and create lasting value.

o9 is an equal-opportunity employer that values diversity and inclusion. We welcome applicants from all backgrounds, ensuring a fair and unbiased hiring process. Join us as we continue our growth journey!

Required Skills

What you'll have...

Education: Bachelor's or Master degree

Experience:

- 6-10 years of experience implementing business applications like supply chain planning solutions or working in the supply chain/ logistics domain with a focus on planning
- Project Management experience through the full lifecycle of a solution implementation including business requirement gathering, solution design & development, UAT/SIT, and deployment
- Experience using agile methodology to deliver enterprise implementations

Skills:

- Knowledge of supply chain solutions
- PMP certification is a plus
- Strong knowledge of project management principles and artifacts is a must
- Knowledge of project management software (Microsoft Project, JIRA etc.), spreadsheet (Microsoft Excel, Google

- Sheets), document processing (Microsoft Word, Google Docs), presentation (Microsoft PowerPoint) is required
- Strong verbal, written, presentation and demonstration in both English and Japanese are required
- Ability to work in teams, distributed across locations and time zones

Company Description