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JAC Recruitment Malaysia

## PR/159525 | IT Systems & Network Specialist

### Job Information

**Recruiter**

JAC Recruitment Malaysia

**Job ID**

1557808

**Industry**

Tourism

**Job Type**

Permanent Full-time

**Location**

Malaysia

**Salary**

Negotiable, based on experience

**Refreshed**

September 9th, 2025 10:36

### General Requirements

**Minimum Experience Level**

Over 3 years

**Career Level**

Mid Career

**Minimum English Level**

Business Level

**Minimum Japanese Level**

Business Level

**Minimum Education Level**

Associate Degree/Diploma

**Visa Status**

No permission to work in Japan required

### Job Description

#### Company and Job Overview

Our client is a leading travel agency, and the ideal candidate for this IT Systems & Network Specialist is having a strong background in hands-on experience in server administration and IT network support, including configuration and management of firewalls, routers, and core switches.

Head office is located in Kuala Lumpur, fully onsite basis.

#### Job Responsibilities

- Experienced in configuring and supporting Windows Server environments.  
Skilled in troubleshooting and optimizing firewalls, switches, routers, and wireless access points for network efficiency and security.
- Capable of maintaining network equipment and ensuring firmware is regularly updated.
- Proficient in supporting Microsoft 365 tools including Teams, OneDrive, and SharePoint, with added value from Azure and AWS cloud experience.

- Able to provide end-user, device, and software support, including remote assistance across regional offices, with knowledge of SD-WAN technology.

#### Job Requirements

- Possess a diploma or degree in Computer Engineering, Computer Science, or IT (Hardware), with 3–5 years of experience in server and IT networking support.
- Skilled in configuring firewalls, routers, and core switches, with strong knowledge of LAN/WAN, TCP/IP, Palo Alto Firewall, and routing protocols.
- Preferably certified in CCNA, CCNP, CCIE, or CompTIA Network & Security.  
Familiar with cloud platforms such as Azure and AWS, and capable of providing remote support across regional countries.
- Demonstrates strong teamwork and collaboration, with readiness to travel within Asia Pacific.
- Proficiency in English and Bahasa Malaysia, with Chinese as an added advantage.
- To be considered for this role, the relevant rights to work in Malaysia are required. Candidates who require work pass need not apply.

#LI-JACMY

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