



## Digital Workplace Delivery Manager

Hybrid | Global company | Permanent role

### Job Information

#### Recruiter

[Hi-Tech Japan K.K.](#)

#### Hiring Company

Fast growing global IT consulting firm

#### Job ID

1557547

#### Industry

IT Consulting

#### Company Type

International Company

#### Job Type

Permanent Full-time

#### Location

Tokyo - 23 Wards

#### Salary

15 million yen ~ 20 million yen

#### Refreshed

December 26th, 2025 16:00

### General Requirements

#### Minimum Experience Level

Over 10 years

#### Career Level

Executive

#### Minimum English Level

Business Level

#### Minimum Japanese Level

Fluent

#### Minimum Education Level

Bachelor's Degree

#### Visa Status

Permission to work in Japan required

### Job Description

The ideal candidate will have started their career in technical support and progressed into a leadership role, bringing a strong understanding of end-user computing and collaboration technologies from a managerial standpoint. They should have experience leading cross-border and remote teams, with a focus on delivering seamless collaboration experiences across geographies.

While not expected to be hands-on with the tools, the candidate should have a solid grasp of modern workplace technologies—including remote and on-premise collaboration platforms, meeting solutions, and end-user support systems—in order to effectively guide and support their team's operations.

Strong leadership, communication, and stakeholder management skills are essential, as this role involves close collaboration with technical teams, business units, and support functions to ensure high service quality and continuous improvement in digital workplace capabilities.

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## Required Skills

- Experience in transitioning, setting up, and managing large-scale Digital Workplace (End User Computing) operations, with strong knowledge of the latest technologies and automation.
  - Skilled in developing Digital Workplace solutions—including technical designs, operational strategies, and cost estimations—collaborating closely with sales teams.
  - Proven experience working with offshore teams in both solution development and operational management is essential.
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## Company Description