



Digital Workplace Delivery Manager

Hybrid | Global company | Permanent role

Job Information

Recruiter

[Hi-Tech Japan K.K.](#)

Hiring Company

Fast growing global IT consulting firm

Job ID

1557547

Industry

IT Consulting

Company Type

International Company

Job Type

Permanent Full-time

Location

Tokyo - 23 Wards

Salary

15 million yen ~ 20 million yen

Refreshed

May 29th, 2026 04:00

General Requirements

Minimum Experience Level

Over 10 years

Career Level

Executive

Minimum English Level

Business Level

Minimum Japanese Level

Fluent

Minimum Education Level

Bachelor's Degree

Visa Status

Permission to work in Japan required

Job Description

The ideal candidate will have started their career in technical support and progressed into a leadership role, bringing a strong understanding of end-user computing and collaboration technologies from a managerial standpoint. They should have experience leading cross-border and remote teams, with a focus on delivering seamless collaboration experiences across geographies.

While not expected to be hands-on with the tools, the candidate should have a solid grasp of modern workplace technologies—including remote and on-premise collaboration platforms, meeting solutions, and end-user support systems—in order to effectively guide and support their team's operations.

Strong leadership, communication, and stakeholder management skills are essential, as this role involves close collaboration with technical teams, business units, and support functions to ensure high service quality and continuous improvement in digital workplace capabilities.

Required Skills

- Experience in transitioning, setting up, and managing large-scale Digital Workplace (End User Computing) operations, with strong knowledge of the latest technologies and automation.
 - Skilled in developing Digital Workplace solutions—including technical designs, operational strategies, and cost estimations—collaborating closely with sales teams.
 - Proven experience working with offshore teams in both solution development and operational management is essential.
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Company Description