Digital Workplace Delivery Manager

Hybrid | Global company | Permanent role

Job Information

Recruiter
Hi-Tech Japan K.K.

Hiring Company
Fast growing global IT consulting firm

Job ID
1557547

Industry
IT Consulting

Company Type
International Company

Job Type
Permanent Full-time

Location
Tokyo - 23 Wards

Salary
15 million yen ~ 20 million yen

Refreshed
November 1st, 2026 06:00

General Requirements

Minimum Experience Level
Over 10 years

Career Level
Executive

Minimum English Level
Business Level

Minimum Japanese Level
Fluent Level

Minimum Education Level
Bachelor's Degree

Visa Status
Permission to work in Japan required

Job Description

The ideal candidate will have started their career in technical support and progressed into a leadership role, bringing a strong understanding of end-user computing and collaboration technologies from a managerial standpoint. They should have experience leading cross-border and remote teams, with a focus on delivering seamless collaboration experiences across geographies.

While not expected to be hands-on with the tools, the candidate should have a solid grasp of modern workplace technologies—including remote and on-premise collaboration platforms, meeting solutions, and end-user support systems—in order to effectively guide and support their team's operations.

Strong leadership, communication, and stakeholder management skills are essential, as this role involves close collaboration with technical teams, business units, and support functions to ensure high service quality and continuous improvement in digital workplace capabilities.

Required Skills

- Experience in transitioning, setting up, and managing large-scale Digital Workplace (End User Computing) operations, with strong knowledge of the latest technologies and automation.
- Skilled in developing Digital Workplace solutions—including technical designs, operational strategies, and cost estimations—collaborating closely with sales teams.
- Proven experience working with offshore teams in both solution development and operational management is essential.

Company Description