



## 【800～1200万円】 QA Team Leader Rakuten Rebates EC Incubation Dev...

楽天グループ株式会社での募集です。 品質保証・QA（IT）のご経験のある方は歓...

### Job Information

**Recruiter**

JAC Recruitment Co., Ltd.

**Hiring Company**

楽天グループ株式会社

**Job ID**

1557186

**Industry**

Internet, Web Services

**Job Type**

Permanent Full-time

**Location**

Tokyo - 23 Wards

**Salary**

8 million yen ~ 12 million yen

**Work Hours**

09:00 ~ 17:30

**Holidays**

【有給休暇】■年間有給休暇/annual paid leave 初年度 10日 3か月目から First year 10 d...

**Refreshed**

September 18th, 2025 13:01

### General Requirements

**Career Level**

Mid Career

**Minimum English Level**

Business Level

**Minimum Japanese Level**

Native

**Minimum Education Level**

Bachelor's Degree

**Visa Status**

Permission to work in Japan required

### Job Description

【求人No NJB2325828】

**■Department Overview**

The EC Incubation Development Department is responsible for the development and operation of online systems supporting businesses such as Rakuma Yoyakusuri and Rebates. You will have the opportunity to be involved in some of Japan's largest commerce services and further develop your skills in a global environment. For this position we are specifically seeking a QA professional for "Rakuten Rebates" (<https://www.rebates.jp/>) a points back service operated by the Rakuten Group.

**■Position Details**

Services provided by Rakuten Group's Commerce Marketing Company are used by millions of users and are experiencing

rapid growth. At Rakuten Rebates we are also focusing on both service growth and quality improvement. To further strengthen our quality assurance activities we are seeking a highly skilled and passionate QA Team Leader who can lead the QA team for Rakuten Rebates.

Formulate quality strategies create test plans and drive their execution for Rakuten Rebates  
 Work closely with Product Managers Project Managers and Development Engineers  
 Monitor and report on quality KPIs analyze trends and identify root causes  
 Direct offshore QA members (approx. 5?7 people) in test case creation progress management and deliverable reviews  
 Design and execute tests onsite as needed  
 Form a team with one onsite QA member and fulfill the role of team leader  
 Maintain high team performance and drive continuous process improvement through standardized QA processes  
 Prepare daily and weekly reports and communicate results to stakeholders

#### <Test Targets>

Web applications for PC and smartphones  
 Android and iOS smartphone applications  
 Browser extensions  
 Backend batch processing and APIs used by web/smartphone applications

#### ■Work Environment

The QA team consists of both onsite and offshore members and works in a global environment where both English and Japanese are actively used collaborating closely with engineers and other development members. Team members actively exchange ideas and work together on QA activities.

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## Required Skills

#### ■Required Qualifications

3+ years of experience in test design and execution for web or smartphone applications  
 Knowledge equivalent to ISTQB Foundation Level  
 Ability to read and communicate using Japanese specifications  
 Experience as a team leader or in a similar role  
 Experience collaborating with offshore teams or external vendors  
 Strong communication skills to collaborate effectively with other development members (product managers project managers engineers etc.)

#### ■Preferred Qualifications

Knowledge of the e commerce domain  
 Experience in API testing  
 Knowledge and experience in test automation (e.g. Selenium Cypress Appium etc.) including designing and operating test automation frameworks and executing tests in CI/CD environments  
 Experience in performance and security testing  
 Experience using task/document management tools such as JIRA and Confluence

#### ■Soft Skills

Proactive in solving problems and driving improvements and able to involve others as needed  
 Inquisitive and able to keep up with rapidly changing business strategies while continuously developing oneself  
 Excellent communication skills and ability to collaborate with members from diverse backgrounds  
 Willingness to take on new challenges and drive improvements without being satisfied with the status quo  
 Strong teamwork orientation and ability to deliver results

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## Company Description

インターネット関連事業