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JAC Recruitment Malaysia

PR/159482 | System Administrator Infrastructure Engineer

Job Information

Recruiter

JAC Recruitment Malaysia

Job ID

1556265

Industry

Other (Manufacturing)

Job Type

Permanent Full-time

Location

Malaysia

Salary

Negotiable, based on experience

Refreshed

October 21st, 2025 18:00

General Requirements

Career Level

Mid Career

Minimum English Level

None

Minimum Japanese Level

None

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Company Overview

A global leader in advanced Manufacturing Execution Systems (MES), delivering cutting-edge digital solutions to high-tech, discrete manufacturing industries. With a strong presence across Europe, Asia, and the Americas, the company empowers manufacturers to achieve operational excellence through intelligent, agile, and integrated MES platforms. To support ongoing growth and digital transformation, the organization is seeking a System Administrator / Infrastructure Engineer responsible for managing and enhancing a hybrid IT infrastructure. This role is essential for ensuring the reliability, performance, and security of both on-premises and cloud-based systems, contributing to business continuity and global operations. The ideal candidate brings a solid technical foundation, strong problem-solving skills, and a service-oriented approach to infrastructure support.

Key Responsibilities:

- Administer and maintain physical and virtual infrastructure, including Windows/Linux servers, storage systems, and virtualization platforms (e.g., Proxmox, Hyper-V, oVirt).
- Monitor and support hybrid cloud environments, including OpenShift clusters and infrastructure hosted in Azure and AWS.
- Provide 1st and 2nd line user support, managing service requests and incidents via the IT Helpdesk.
- Manage user access, permissions, and directory services using Active Directory and Azure Active Directory.
- Apply system and security updates, perform routine patching, and implement configuration changes in line with compliance standards (e.g., ISO 27001, GDPR).

- Conduct system performance monitoring, capacity planning, backup operations, and disaster recovery readiness.
- Contribute to automation efforts using scripting languages (e.g., PowerShell, Bash) and infrastructure-as-code tools.
- Maintain accurate documentation of systems, configurations, and operational procedures.
- Collaborate with cross-functional teams to support deployments, infrastructure projects, and continuous improvement initiatives.

Key Requirements:

- Bachelor's degree in Computer Science, Information Technology, or a related field (or equivalent practical experience).
- Minimum 3 years of experience in system administration or infrastructure operations.
- Strong proficiency in **Windows Server and Linux system administration**.
- Experience with **Active Directory, Azure**, and Microsoft 365.
- Familiarity with virtualization platforms and basic networking (DNS, DHCP, VPNs, firewalls).
- Excellent analytical and troubleshooting skills.
- Occasional coordination with global teams in Portugal, Mexico, China, and other regions.

Good to Have Qualifications:

- Experience with OpenShift, Docker/Kubernetes, and hybrid cloud environments.
- Knowledge of Infrastructure as Code tools (e.g., Terraform, Ansible).
- Exposure to monitoring tools (e.g., Zabbix, Prometheus, Grafana).
- Familiarity with ITIL, DevOps, or Agile methodologies.
- ITIL Foundation certification.

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