



PR/087157 | Field Service (industrial) Engineer EMEA (m / f / d)

## Job Information

**Recruiter**

JAC Recruitment Germany

**Job ID**

1554857

**Industry**

Other (Manufacturing)

**Job Type**

Permanent Full-time

**Location**

Germany

**Salary**

Negotiable, based on experience

**Refreshed**

December 30th, 2025 17:00

## General Requirements

**Career Level**

Mid Career

**Minimum English Level**

None

**Minimum Japanese Level**

None

**Minimum Education Level**

Associate Degree/Diploma

**Visa Status**

No permission to work in Japan required

## Job Description

### Company and Job Overview

A pioneering Japanese company in vacuum solutions is seeking a Field Service (industrial) Engineer EMEA (m/f/d) in Munich.

### Job Responsibilities

- Advice and support European customers regarding the full range of the products
- Installation, implementation and start-up the equipment and components throughout Europe
- Troubleshoot and analyze defects on-site or online
- Service and repair the systems in the field
- Technical support in-house and on-site customers

- Documentation and reporting
- Interface between customers and our departments
- Sales support for spare parts, components, service and special technical solutions
- Technical support for tests and special applications of our customers in the laboratories
- Preventive maintenance and addressing the challenges presented by our customers
- Train customers on the products

### **Job Requirements**

- High technical competence i.e. Engineering Degree in Mechanical or Electrical Engineering or technical apprenticeship with 3-5 years
- Experience with industrial vacuum equipment (metal treatment and film coating evaporation process, components vacuum leak testing)
- experience with equipment such as Sputtering, CVD, Etching process
- Knowledge in PLC, I/O communications and substrate transfer robot is desirable
- Experience in troubleshooting and solving complex technical issues
- Know-how in working on mechanical, computer, electrical, pneumatics and electro-mechanical control systems
- Well-organized, able to work in a team as well as independently
- Fluent English required / Proficiency in German, Japanese, or Chinese would be considered a valuable asset.
- Good Interpersonal skills and ability to communicate with customers as well as ability to work in a team
- Ability to proactively identify and consistently follow up on customer needs
- Good-hand worker and ability to make own explanation reports/materials for customer understanding
- High flexibility, motivation and willingness to travel within Europe and overseas around 70%
- Ability to travel at a short notice and able to attend to oversea equipment installation 3-6 months.
- Living in Germany and willing to move to Munich, valid visa or blue card. Must be able to travel internationally without restrictions
- Driving license

### **Benefits**

- Long-term perspectives in an international expanding high tech company
- 30 days off
- An interesting and diversified position in our growing, international and dynamic service team
- Regular and detailed training in our production facilities and within the team
- Equipment training in the group companies in Asia and USA
- Pleasant and international working environment
- Free drinks / fruit
- Free parking slots in front of the office

Apply online for more information about this opportunity. Due to the high volume of applicants, we regret to inform that only shortlisted candidates will be notified. Thank you for your understanding.

**Notice:** By submitting an application for this position, you acknowledge and consent to the disclosure of your personal

information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

Privacy Policy Link: <https://www.jac-recruitment.de/privacy-policy>

Terms and Conditions Link: <https://www.jac-recruitment.de/terms-of-use>

---

## Company Description