



PR/087156 | Field Service (semiconductor) Engineer EMEA (m / f / d)

## Job Information

### Recruiter

JAC Recruitment Germany

### Job ID

1554856

### Industry

Other (Manufacturing)

### Job Type

Permanent Full-time

### Location

Germany

### Salary

Negotiable, based on experience

### Refreshed

August 26th, 2025 01:00

## General Requirements

### Minimum Experience Level

Over 3 years

### Career Level

Mid Career

### Minimum English Level

Business Level

### Minimum Japanese Level

Business Level

### Minimum Education Level

Associate Degree/Diploma

### Visa Status

No permission to work in Japan required

## Job Description

### Company and Job Overview

A pioneering Japanese company in vacuum solutions is seeking a Field Service (semiconductor) Engineer EMEA (m/f/d) in Munich.

### Job Responsibilities

- Advice and support European customers regarding the full range of the products
- Installation, implementation and start-up the equipment and components throughout Europe
- Troubleshoot and analyze defects on-site or online
- Service and repair the systems in the field
- Technical support in-house and on-site customers
- Documentation and reporting
- Interface between customers and our departments
- Sales support for spare parts, components, service and special technical solutions
- Technical support for tests and special applications of our customers in the laboratories
- Preventive maintenance and addressing the challenges presented by our customers

- Train customers on the products

#### Job Requirements

- High technical competence i.e. Engineering Degree in Mechanical or Electrical Engineering or technical apprenticeship with 3-5 years
- Experience in working on semiconductor vacuum equipment
- Also experience with equipment such as Sputtering, CVD, Etching process
- Knowledge in PLC, I/O communications and substrate transfer robot is desirable
- Experience in troubleshooting and solving complex technical issues
- Know-how in working on mechanical, computer, electrical, pneumatics and electro-mechanical control systems
- Well-organized, able to work in a team as well as independently
- Fluent English required / German or Japanese is a plus
- Good Interpersonal skills and ability to communicate with customers as well as ability to work in a team
- Ability to proactively identify and consistently follow up on customer needs
- Good-hand worker and ability to make own explanation reports/materials for customer understanding
- High flexibility, motivation and willingness to travel within Europe and overseas around 70%
- Able to stay at customer site (oversea) for installations (from 1 to 3 months)
- living in Germany and willing to move to Munich, valid visa or blue card
- Driving license

#### Benefits

- Long-term perspectives in an international expanding high tech company
- 30 days off
- An interesting and diversified position in our growing, international and dynamic service team
- Regular and detailed training in our production facilities and within the team
- Equipment training in the group companies in Asia and USA
- Pleasant and international working environment
- Free drinks / fruit
- Free parking slots in front of the office

Apply online for more information about this opportunity. Due to the high volume of applicants, we regret to inform that only shortlisted candidates will be notified. Thank you for your understanding.

**Notice:** By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

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#### Company Description