



PR/109575 | Service Engineer (Tirunelveli)

Job Information

Recruiter
[JAC Recruitment India](#)
Job ID

1554795

Industry

Other (Manufacturing)

Job Type

Permanent Full-time

Location

India

Salary

Negotiable, based on experience

Refreshed

August 12th, 2025 10:41

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Key Responsibilities:
Dealer Handling:

- Build and maintain strong relationships with dealers and channel partners.
- Monitor dealer performance and provide support to achieve sales targets.
- Resolve dealer issues promptly and professionally.
- Conduct regular dealer visits and feedback sessions.

Technical Product Knowledge:

- Develop a deep understanding of the company's products and services.
- Provide technical training and support to dealers and internal teams.
- Assist in product demonstrations and troubleshooting.
- Stay updated with industry trends and product innovations.

Customer & Staff Handling:

- Ensure excellent customer service standards across all touchpoints.
- Handle escalations and ensure timely resolution of customer concerns.
- Train and mentor staff to improve product knowledge and customer interaction.
- Foster a collaborative and motivated team environment.

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Company Description