



## PR/109574 | Service Engineer (Tirunelveli)

### Job Information

**Recruiter**

JAC Recruitment India

**Job ID**

1554793

**Industry**

Other (Manufacturing)

**Job Type**

Permanent Full-time

**Location**

India

**Salary**

Negotiable, based on experience

**Refreshed**

September 23rd, 2025 04:00

### General Requirements

**Career Level**

Mid Career

**Minimum English Level**

None

**Minimum Japanese Level**

None

**Minimum Education Level**

Associate Degree/Diploma

**Visa Status**

No permission to work in Japan required

### Job Description

#### Key Responsibilities:

#### Dealer Handling:

- Build and maintain strong relationships with dealers and channel partners.
- Monitor dealer performance and provide support to achieve sales targets.
- Resolve dealer issues promptly and professionally.
- Conduct regular dealer visits and feedback sessions.

#### Technical Product Knowledge:

- Develop a deep understanding of the company's products and services.
- Provide technical training and support to dealers and internal teams.
- Assist in product demonstrations and troubleshooting.
- Stay updated with industry trends and product innovations.

#### Customer & Staff Handling:

- Ensure excellent customer service standards across all touchpoints.
- Handle escalations and ensure timely resolution of customer concerns.
- Train and mentor staff to improve product knowledge and customer interaction.

- Foster a collaborative and motivated team environment.

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## Company Description