



PR/159421 | Service Engineer

Job Information

Recruiter

JAC Recruitment Malaysia

Job ID

1554720

Industry

Other (Manufacturing)

Job Type

Permanent Full-time

Location

Malaysia

Salary

Negotiable, based on experience

Refreshed

February 10th, 2026 01:00

General Requirements

Career Level

Mid Career

Minimum English Level

None

Minimum Japanese Level

None

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Company and Job Overview

A globally recognized manufacturer and supplier of analytical instrument is looking for a highly disciplined and committed service engineer to strengthen its service team.

As a successful **Service Engineer**, you are responsible for diagnosing and repairing equipment issues, performing routine maintenance, and delivering operational training to users.

Job Responsibilities

- Use strategic tools to resolve customer concerns, maintaining clear communication with clients and technical teams, and ensuring timely follow-up on service requests.
- Monitor equipment performance, implement preventative measures, and conduct quality and safety checks.
- Deliver product demonstrations to promote safe and effective usage.
- Prepare reports and present findings to managers and supervisors.

Job Requirements

- Possess education level of Diploma, Advanced/Higher/Graduate Diploma, Bachelor's Degree, Post Graduate Diploma, Professional Degree in Electronics Engineering, Mechatronics Engineering, Biotechnology or equivalent.
- Minimum 3 years of service and maintenance experience in related field.
- Excellent verbal and written communication skills.
- Problem-solving abilities and analytical thinking.
- Able to work independently with minimal supervision.
- Willing to travel extensively for business trips.

#LI-JACMY
#countrymalaysia

Notice: By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

Privacy Policy Link: <https://www.jac-recruitment.my/privacy-policy>

Terms and Conditions Link: <https://www.jac-recruitment.my/terms-of-use>

Company Description