



PR/159421 | Service Engineer

Job Information

Recruiter

[JAC Recruitment Malaysia](#)

Job ID

1554720

Industry

Other (Manufacturing)

Job Type

Permanent Full-time

Location

Malaysia

Salary

Negotiable, based on experience

Refreshed

February 10th, 2026 01:00

General Requirements

Career Level

Mid Career

Minimum English Level

None

Minimum Japanese Level

None

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Company and Job Overview

A globally recognized manufacturer and supplier of analytical instrument is looking for a highly disciplined and committed service engineer to strengthen its service team.

As a successful **Service Engineer**, you are responsible for diagnosing and repairing equipment issues, performing routine maintenance, and delivering operational training to users.

Job Responsibilities

- Use strategic tools to resolve customer concerns, maintaining clear communication with clients and technical teams, and ensuring timely follow-up on service requests.
- Monitor equipment performance, implement preventative measures, and conduct quality and safety checks.
- Deliver product demonstrations to promote safe and effective usage.
- Prepare reports and present findings to managers and supervisors.

Job Requirements

- Possess education level of Diploma, Advanced/Higer/Graduate Diploma, Bachelor's Degree, Post Graduate Diploma, Professional Degree in Electronics Engineering, Mechatronics Engineering, Biotechnology or equivalent.
- Minimum 3 years of service and maintenance experience in related field.
- Excellent verbal and written communication skills.
- Problem-solving abilities and analytical thinking.
- Able to work independently with minimal supervision.
- Willing to travel extensively for business trips.

#LI-JACMY
#countrymalaysia

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Company Description