



PR/159421 | Service Engineer

Job Information

Recruiter[JAC Recruitment Malaysia](#)**Job ID**

1554720

Industry

Other (Manufacturing)

Job Type

Permanent Full-time

Location

Malaysia

Salary

Negotiable, based on experience

Refreshed

August 12th, 2025 10:33

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Company and Job Overview

A globally recognized as a leader in lab instruments. Supplying tools like carbon testers, mass spectrometers, chromatography systems, and microscopes have helped labs do important work. They are used in many areas, such as health, materials, food, and the environment.

As a successful service engineer, you should be knowledgeable about machines and willing to accept constructive criticism. Ultimately, an outstanding service engineer will exhibit resourcefulness as well as superb active listening and troubleshooting skills.

Job Responsibilities

- Installation, commissioning, customer training and preventive maintenance of company instrumentation.
- Using various strategies and tools to provide effective solutions to customers' concerns.

- Communicating with clients, engineers, and other technicians to ensure that services are delivered effectively.
- Promptly following up on service requests and providing customer feedback.
- Monitoring equipment and machinery performance and developing preventative maintenance measures.
- Conducting quality assurance and safety checks on all equipment.
- Delivering demonstrations to ensure that customers are educated on safe and effective equipment use.
- Writing reports and presenting findings to Managers and Supervisors on a regular basis.

Job Requirements

- Possess education level of Diploma, Advanced/Higher/Graduate Diploma, Bachelor's Degree, Post Graduate Diploma, Professional Degree
 - At least 3 to 4 year's experience in related field
 - Electronic Engineering or Instrumentation
 - Electronic skills
 - Clear communication with team members and clients
 - Knowledge of computer software and hardware
 - Problem-solving abilities and analytical thinking
 - Organizational skills and tasks management
 - Attention to detail.
 - Excellent verbal and written communication skills
- #L1-JACMY

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Company Description