



JAC Recruitment

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JAC Recruitment Malaysia

## PR/159421 | Service Engineer

## Job Information

## Recruiter

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## Job ID

1554720

## Industry

Other (Manufacturing)

## Job Type

Permanent Full-time

## Location

Malaysia

## Salary

Negotiable, based on experience

## Refreshed

December 16th, 2025 01:00

## General Requirements

## Career Level

Mid Career

## Minimum English Level

None

## Minimum Japanese Level

None

## Minimum Education Level

Associate Degree/Diploma

## Visa Status

No permission to work in Japan required

## Job Description

## Company and Job Overview

A globally recognized manufacturer and supplier of analytical instrument is looking for a highly disciplined and committed service engineer to strengthen its service team.

As a successful **Service Engineer**, you are responsible for diagnosing and repairing equipment issues, performing routine maintenance, and delivering operational training to users.

## Job Responsibilities

- Use strategic tools to resolve customer concerns, maintaining clear communication with clients and technical teams, and ensuring timely follow-up on service requests.
- Monitor equipment performance, implement preventative measures, and conduct quality and safety checks.
- Deliver product demonstrations to promote safe and effective usage.
- Prepare reports and present findings to managers and supervisors.

## Job Requirements

- Possess education level of Diploma, Advanced/Higher/Graduate Diploma, Bachelor's Degree, Post Graduate Diploma, Professional Degree in Electronics Engineering, Mechatronics Engineering, Biotechnology or equivalent.
- Minimum 3 years of service and maintenance experience in related field.
- Excellent verbal and written communication skills.
- Problem-solving abilities and analytical thinking.
- Able to work independently with minimal supervision.
- Willing to travel extensively for business trips.

#LI-JACMY

#countrymalaysia

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