

**MichaelPage**

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## Ocean OPERATIONS Specialist - Forwarding Company!

### Ocean OPERATIONS Specialist - Forwarding

#### Job Information

**Recruiter**[Michael Page](#)**Job ID**

1554063

**Industry**

Logistics, Storage

**Job Type**

Permanent Full-time

**Location**

Tokyo - 23 Wards

**Salary**

4 million yen ~ 6 million yen

**Refreshed**

August 6th, 2025 17:00

#### General Requirements

**Career Level**

Mid Career

**Minimum English Level**

Business Level

**Minimum Japanese Level**

Fluent

**Minimum Education Level**

Associate Degree/Diploma

**Visa Status**

Permission to work in Japan required

#### Job Description

We are seeking an efficient and dedicated Ocean Operations Specialist ready to manage and coordinate all ocean freight forwarding activities effectively.

**Client Details**

The company is a large organization in the transport and distribution industry, with a global presence. Known for its commitment to providing top-tier logistical solutions, it prides itself on maintaining a high standard of service, efficiency, and reliability.

**Description**

In the Operations department, main responsibilities range from:

- Checking that the full process for shipments is safely and efficiently performed, in order to fulfill Customer Satisfaction
- Communicate directly with customers to facilitate the shipping when necessary

- Work closely with airport offices across branches (if applicable)
- Respond to cases that the transit and delivery is not made on time with respective Sales
- Check billing amount in invoices from business partners (if applicable)
- Send invoices to customers (if applicable)

#### **Job Offer**

- Opportunities for professional growth and development within a large organization.
- A supportive and collaborative work environment.
- A dynamic job scope and good career prospects.

We encourage all qualified candidates who wish to contribute to a leading company in the transport and distribution industry to apply. This is a fantastic opportunity to further your career as a DC Ocean Ops Specialist in a vibrant and dynamic setting.

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Davide Capretta at +81 3 6832 8675.

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#### **Required Skills**

A successful Ocean Operations Specialist should have:

- Good experience in Ocean Operations at a forwarding/logistics company
- Knowledgeable of Operations in the logistics industry
- Microsoft Office skills (Excel, Word, PPT)
- High business level of Japanese
- Good level of English for occasional communication with Teams abroad

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