

System Ops Analyst & Scrum Master (Data Platforms)

Management of Pharma Data Systems

Job Information

Hiring Company

EIRE Systems K.K.

Job ID

1554033

Industry

IT Consulting

Company Type

International Company

Non-Japanese Ratio

About half Japanese

Job Type

Permanent Full-time

Location

Tokyo - 23 Wards, Shinagawa-ku

Salary

Negotiable, based on experience

Refreshed

November 19th, 2025 02:00

General Requirements

Minimum Experience Level

Over 6 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Native

Minimum Education Level

Bachelor's Degree

Visa Status

Permission to work in Japan required

Job Description

variety and impact.

A high-visibility role at the intersection of IT and business - a unique opportunity to combine Agile delivery leadership with hands-on operational impact in one of the world's leading pharmaceutical companies.

If you're excited by the idea of blending Scrum leadership with real-world operational problem-solving—this role offers both

Location: Tokyo, Japan (Hybrid/Remote)
Department: Enterprise Data, AI & Platforms – IT
Client Company: Global Pharmaceuticals Firm

What You'll Do

- Lead Agile ceremonies (sprint planning, stand-ups, retrospectives) and drive process optimization using JIRA/Confluence.
- Partner with the product owner to prioritize backlog and guide the development team.
- Monitor sprint execution, report progress, and promote best practices in Scrum.
- Manage day-to-day platform operations, including incident/problem management with ServiceNow.
- Act as the bridge between external vendors (mainly in India) and internal teams, ensuring smooth delivery and
 operations.
- Oversee access and license management for system users.
- Communicate with end users through announcements, updates, and a knowledge base.

Required Skills

What We're Looking For

- · Native-level Japanese and business-level English.
- Minimum 5 years of experience in IT projects or application support, such as roles in Project Management, PMO, Business Analysis, or Technical Support.
- Proficiency in SQL, with hands-on experience in querying and analyzing data.
- A proactive, independent approach with a strong sense of ownership.

Bonus Points For:

- Experience as a Scrum Master, Application Developer, or Business Analyst.
- Experience with data visualization tools, such as Tableau or Power BI
- Understanding of pharmaceutical business processes.

Company Description