



System Ops Analyst & Scrum Master (Data Platforms)

Management of Pharma Data Systems

Job Information

Hiring Company[EIRE Systems K.K.](#)**Job ID**

1554033

Industry

IT Consulting

Company Type

International Company

Non-Japanese Ratio

About half Japanese

Job Type

Permanent Full-time

Location

Tokyo - 23 Wards, Shinagawa-ku

Salary

Negotiable, based on experience

Refreshed

September 24th, 2025 01:00

General Requirements

Minimum Experience Level

Over 6 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Native

Minimum Education Level

Bachelor's Degree

Visa Status

Permission to work in Japan required

Job Description

A high-visibility role at the intersection of IT and business - a unique opportunity to combine Agile delivery leadership with hands-on operational impact in one of the world's leading pharmaceutical companies.

If you're excited by the idea of blending Scrum leadership with real-world operational problem-solving—this role offers both variety and impact.

Location: Tokyo, Japan (Hybrid/Remote)

Department: Enterprise Data, AI & Platforms – IT

Client Company: Global Pharmaceuticals Firm

What You'll Do

- Lead Agile ceremonies (sprint planning, stand-ups, retrospectives) and drive process optimization using JIRA/Confluence.
 - Partner with the product owner to prioritize backlog and guide the development team.
 - Monitor sprint execution, report progress, and promote best practices in Scrum.
 - Manage day-to-day platform operations, including incident/problem management with ServiceNow.
 - Act as the bridge between external vendors (mainly in India) and internal teams, ensuring smooth delivery and operations.
 - Oversee access and license management for system users.
 - Communicate with end users through announcements, updates, and a knowledge base.
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Required Skills**What We're Looking For**

- Native-level Japanese and business-level English.
- Minimum 5 years of experience in IT projects or application support, such as roles in Project Management, PMO, Business Analysis, or Technical Support.
- Proficiency in SQL, with hands-on experience in querying and analyzing data.
- A proactive, independent approach with a strong sense of ownership.

Bonus Points For:

- Experience as a Scrum Master, Application Developer, or Business Analyst.
 - Experience with data visualization tools, such as Tableau or Power BI
 - Understanding of pharmaceutical business processes.
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Company Description