Manager, Developer Support Engineering 👍 Exclusive job

Manage a talented technical team

Job Information

Hiring Company
Unity Technologies Japan K.K.

Subsidiary
Unity Technologies Japan

Job ID
1553571

Industry
Software

Company Type
Large Company (more than 300 employees) - International Company

Non-Japanese Ratio
Majority Japanese

Job Type
Permanent Full-time

Location
Tokyo - 23 Wards, Chuo-ku

Train Description
Ginza Line Station

Salary
10 million yen ~ 15 million yen

Salary Bonuses
Bonuses paid on top of indicated salary.

Refreshed
August 14th, 2025 13:00

General Requirements

Minimum Experience Level
Over 10 years

Career Level
Mid Career

Minimum English Level
Business Level (Amount Used: English usage about 25%)

Minimum Japanese Level
Native

Minimum Education Level
Technical/Vocational College

Visa Status
Permission to work in Japan required

Job Description

In this role, you will directly engage with customers to help them deepen their understanding of, and trust in Unity. Your work

In this role, you will directly engage with customers to help them deepen their understanding of and trust in Unity. Your work will act as a vital link between our partners and Unity's internal teams, ensuring that we consistently surpass expectations and push the boundaries of what's possible in gaming. Rest assured, you'll never be bored at Unity.

As a Manager, Developer Support Engineering, you're the fuel that keeps the whole operation ticking! You'll need a deep understanding of Unity's customers' development pathways, which you'll use to help surface and solve people's issues and offer Unity's strategic support services to customers.

Strive for constant improvement both with our customers and within Unity. Set the bar high, ensuring we are always focused, on point, and delivering a world-class customer experience. You will enable an encouraging, inclusive culture and proactively seek to build a team with a diverse range of skills and experiences.

- Strategic business development in the game development community, developers and publishers in Japan.
- Supporting the managerial aspects of the growing DSE staff within our team.
- Coordination and communication support when our DSEs need to work in liaison with the other groups at Unity
- Coordination and communication with our supported customers as necessary.
- Proactively maintain excellent relations between the team and other departments within Unity

Required Skills

- Proven track record of leading high-performance engineering teams and business development skill and experience
- Candidates must have native Japanese and a high level of proficiency in English, with outstanding social and communication skills.
- Previous experience in the gaming industry, including games services or other related industries
- A highly-proactive and empathic sensibility and actively willing to listen to others.
- Willingness to travel both domestically and internationally

Company Description