



PR/159389 | Technical Product Specialist

Job Information

Recruiter
[JAC Recruitment Malaysia](#)
Job ID

1553363

Industry

Other (Manufacturing)

Job Type

Permanent Full-time

Location

Malaysia

Salary

Negotiable, based on experience

Refreshed

July 29th, 2025 10:53

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Our client stands at the forefront as a manufacturer, supplier, and provider of quintessential products and services encompassing the fibre optic industry. Currently hiring for the role of QC Executive, we welcome you to apply and be a part of our talented team as we commit to becoming a holistic provider of solutions, integrating the best of technology and innovation!

Job Responsibilities

- Supports technical aspects throughout its lifecycle, from design and development to sales and support.
- Bridge the gap between technical teams and users, ensuring the product meets user needs and market demands.
- Perform troubleshooting, provide technical guidance, and contribute to product improvement.
- Create and update documentation, such as user manuals, FAQs, and tutorials, to help customers use the product more effectively.

Job Requirements

- Min 3-5 years of work experience in related industries.
- Ability to explain technical information clearly and concisely to both technical and non-technical audiences.
- Strong analytical and problem-solving skills for hardware debugging and troubleshooting.
- Exceptional communication and interpersonal skills to work effectively with customers and internal teams
- Ability to travel globally to meet and support customers when required.

Notice: By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

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Company Description