



IT Consultant | MUST : 1Yrs in NW Admin/IT Infra

MacOS/iOS/Win experience+N3 level above

#### Job Information

**Hiring Company**

Sentree KK

**Subsidiary**

Sentree K.K.

**Job ID**

1553242

**Division**

Operations

**Industry**

System Integration

**Company Type**

Small/Medium Company (300 employees or less) - International Company

**Job Type**

Permanent Full-time

**Location**

Japan

**Salary**

Negotiable, based on experience ~ 6 million yen

**Work Hours**

Weekends off

**Holidays**

Public holidays, Vacation as per Japanese Labor Standards

**Refreshed**

February 4th, 2026 14:00

#### General Requirements

**Minimum Experience Level**

Over 1 year

**Career Level**

Mid Career

**Minimum English Level**

Fluent (Amount Used: English usage about 75%)

**Minimum Japanese Level**

Business Level

**Minimum Education Level**

Technical/Vocational College

**Visa Status**

Permission to work in Japan required

#### Job Description

**Your Impact: Core Responsibilities**

As an Apple-Focused IT Consulting Engineer, you will be crucial in delivering high-quality IT services and strategic guidance.

- **Client IT Support & Maintenance:** Provide expert support and proactive maintenance for our organization's IT environments, ensuring optimal performance, security, and uptime.
- **Execute Project Delivery:** Contribute to the planning, execution, and successful completion of IT projects, from infrastructure deployments to system migrations, adhering to best practices and company objectives.
- **Pioneer R&D:** Actively research, evaluate, and develop new services, techniques, and solutions to enhance our offerings and maintain our competitive edge in the Apple ecosystem.
- **Architect & Document:** Create comprehensive, high-quality documentation for system setups, processes, and solutions, ensuring clarity and efficiency for current and future team members.
- **Shape Standards:** Adhere to and actively contribute to the development of our internal IT standards and best practices, elevating the quality of our service delivery.
- **Continuous Professional Growth:** Commit to ongoing learning and skill enhancement, staying abreast of the latest advancements in Apple technologies and IT consulting methodologies.
- **Cultivate Trust:** Consistently deliver expert, reliable, and trustworthy service, building strong relationships.

### **A Day in the Life: Responsibilities**

Your daily activities will blend technical expertise with client engagement and team collaboration.

- Ensure IT environments receive expert-level service and proactive maintenance.
- Execute tasks with meticulous attention to detail, adhering to Sentree's high standards of quality.
- Proactively identify, assess, and mitigate potential IT issues and risks.
- Embody a consulting mindset, providing expert advice and solutions.
- Conduct regular meetings, delivering comprehensive status reports and updates.
- Monitor services, prioritize critical needs, and recommend value-added solutions.
- Actively participate in the EOS (Entrepreneurial Operating System) framework and utilize scorecards for performance tracking.
- Create and manage detailed internal and external project briefs.
- Maintain accurate administrative worksheets (checklists, time sheets, billable forecasts).
- Engage in daily stand-up meetings with your team for seamless collaboration.
- Conduct weekly check-ins with the Operations Manager to align on priorities and progress.
- Actively contribute to Weekly Level 10 Meetings, prepared to share insights and drive initiatives.

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### **Required Skills**

#### **Who We're Looking For:**

This role is for an experienced professional ready to step into a leadership position.

- **Minimum Experience Level:** Over 1 year of dedicated IT consulting or systems administration experience, with a strong focus on Apple environments.
- **Career Level:** Mid-Level professional, capable of independent work and collaborative contribution.
- **Minimum Education Level:** No minimum education level required. However, preference is given to graduates of post-secondary technical or vocational programs.
- **Visa Status:** Valid permission to work in Japan is required.

#### **Your Expert Toolkit: Required**

You'll bring deep technical expertise, particularly within the Apple ecosystem.

- Extensive experience in advanced IT troubleshooting, Help Desk, and Systems Administration, with profound expertise in macOS and iOS.
- Proven ability to visually document complex system setups for efficient knowledge transfer and collaborative troubleshooting.
- Demonstrated experience in architecting and deploying sophisticated Mobile Device Management (MDM) Systems using Mosyle, Jamf, Addigy, and similar tools, adhering to Apple's latest best practices.
- Expertise in designing and implementing robust and secure Wi-Fi networks using technologies like Cisco Meraki, Ubiquiti, Extreme, Aruba, and similar enterprise-grade solutions.

### **Beyond Technical: Valued Soft Skills**

Your ability to connect, communicate, and lead will be key to your success.

- Prior experience as both an independent consultant and a contributing member of a high-performing IT team.
- Exceptional interpersonal and communication skills, with the ability to build rapport, influence stakeholders, and work collaboratively in a team and independently.
- A natural ability to actively listen, analyze complex problems, make sound decisions, and commit to continuous learning.
- Proven capability to coordinate and manage multiple, complex efforts simultaneously with a high degree of organization.
- Comfortable creating internal and public-facing video content highlighting security best practices, and building professional connections.
- A knack for creating easy-to-understand "how-to" documentation as a self-help resource for users.
- Familiarity with Agile work processes and project management methodologies.

### **Technical Edge: Preferred Technical Skills**

These skills will give you a significant advantage.

- Ability to troubleshoot and recover macOS running on Apple Silicon chipsets.
- Familiarity with Windows 11 under Active Directory.
- Proficiency in scripting and command-line functions for automation and advanced diagnostics.
- Experience in architecting and configuring cloud email and document storage solutions using Google Workspace, Microsoft 365, Dropbox, and similar enterprise tools.
- Adept at installing and setting up complex computer and network hardware.
- Strong understanding of managing and configuring internet connectivity and UTM (Unified Threat Management) appliances.

### **Our Consulting Approach: Three Pillars**

Our consultants embody these core approaches to deliver unparalleled value.

- Strategic Advice: Proactively analyze business operations, identify opportunities for performance and security enhancements, and deliver actionable recommendations.
- Expert Service Delivery: Implement and manage the performance and security improvement outcomes needed, ensuring measurable results.
- Thorough Review & Audit: Critically examine approaches to business functions, and serve as an architect for complex IT system designs and implementations.

### **Your Defining Characteristics**

Successful Sentree consultants share these five essential traits.

- Rapid Comprehension: An ability to quickly and accurately understand complex situations and underlying issues.
- Client Empathy: A genuine care for the welfare of the business and our team members.
- Human-Centric Approach: The ability to assess and address the human needs and challenges.

- Technical Depth: Extensive technical expertise and practical experience across a variety of IT environments.
- Tenacity: Resilience and adaptability to effectively navigate diverse issues, circumstances, and personalities.

**Language Prowess**

Effective communication is paramount in our collaborative environment.

- English: Professional level written and verbal communication skills are essential.
- Japanese: Business level verbal communication skills are required to interact effectively with local vendors and team members.

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**Why Sentree?**

We understand that mid-career professionals seek an environment where they can both contribute meaningfully and develop their skills further.

- Impactful Work: Directly contribute to the success of our organization's IT infrastructure, solving unique challenges and implementing effective solutions.
- Supportive Growth Environment: We pair you with experienced consultants who are genuinely invested in your professional development. We provide the resources, mentorship, and support you need to advance your career.
- Innovation & Learning: Be at the forefront of Apple technology. You'll contribute to R&D for new services and techniques, continuously expanding your skill set and staying ahead of the curve.
- Empowered Team: We operate with a systematic approach, ensuring well-planned and executed initiatives. You'll have the opportunity to drive projects and deliver excellence within a collaborative team setting.

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**Company Description**