



## Customer Support Team Lead

### Job Information

**Recruiter**

[Cornerstone Recruitment Japan K.K.](#)

**Job ID**

1552570

**Industry**

Gaming

**Job Type**

Contract

**Location**

Tokyo - 23 Wards

**Salary**

5 million yen ~ Negotiable, based on experience

**Refreshed**

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### General Requirements

**Minimum Experience Level**

Over 1 year

**Career Level**

Mid Career

**Minimum English Level**

Business Level

**Minimum Japanese Level**

Business Level

**Minimum Education Level**

High-School

**Visa Status**

Permission to work in Japan required

### Job Description

Join a global leader in the gaming industry dedicated to supporting developers and publishers with player engagement, community management, and trust and safety services for AAA Indie titles.

You will manage and motivate teams, act as the primary liaison with clients, oversee project performance, and ensure smooth operations.

### Required Skills

- Native level Japanese and excellent English skills.
- Experience in Customer Support
- Strong leadership skills and decision-making abilities.

### Company Description