



PR/118129 | Merchandise Operations Specialist

Job Information

Recruiter
[JAC Recruitment UK](#)
Job ID

1552492

Industry

Other (Trade)

Job Type

Permanent Full-time

Location

Italy

Salary

Negotiable, based on experience

Refreshed

July 22nd, 2025 10:36

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Job purpose

As an operational merchandise specialist you are the main contact person regarding everything associated with operations of our product collection. You will support the product team in delivering back office goals, streamline processes and linking multiple departments (product, allocation, demand planning, buying, master data). You will also provide analytics and insights together with Merchandising Planning and buying team to drive sales and optimize inventory and will support operational excellence.

Responsibilities

Operations support

- Streamline operational processes and increase efficiency and quality.
- Build strong relationships with all departments and stakeholders

- Be the first contact person regarding product questions from different departments
- Be responsible of the price set up and system update as well as price checks during the season
- Forecast input in C8 system
- Update tracking launches file for HQ
- Responsible of master data for online channels
- Items system set up and update (SDP Approval, SF, C8)
- Sample management
- Communicate with the logistics department about status shipments

Reporting

- Summarize European market feedback and research reports and share with key stakeholders
- Support preparing presentations based on merchandising and product
 - Deliver weekly sales figures reports to HQ
 - Sales database update
 - Pre PO format plan update
 - Analyze sales performance and propose in season actions to be taken
 - Lead competitor benchmarking and trend research
 - Produce and prepare all in-sales reports to track main KPI's
 - Support during key meetings and SAM events
 - Support any other tasks that maybe be necessary and requested

Job requirements

Experience and education

- Bachelor diploma
- > 3-4 years of relevant working experience in the retail fashion industry preferably in an analytical role are needed
- Self-motivated with the discipline to complete tasks independently.
- Excellent command of Excell
- Ability to prioritize workloads, manage multiple projects simultaneously and adapt to changing priorities
- Demonstrate ability to think out of the box and always look for new ways to improve performance
- Know how to find the balance between numbers and trends
- Team player

We regret to inform applicants that only shortlisted candidates will be notified. Thank you for your understanding.

#LI-JACUK #SY

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