

# MichaelPage

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## NEW:Seafreight Supervisor for Global Logistics Pioneer!

### Seafreight Supervisor - Global Logistics

#### Job Information

**Recruiter**
[Michael Page](#)
**Job ID**

1552253

**Industry**

Other (Distribution, Retail, Logistics)

**Job Type**

Permanent Full-time

**Location**

Tokyo - 23 Wards

**Salary**

5 million yen ~ 7 million yen

**Refreshed**

July 17th, 2025 17:00

#### General Requirements

**Career Level**

Mid Career

**Minimum English Level**

Business Level

**Minimum Japanese Level**

Native

**Minimum Education Level**

Bachelor's Degree

**Visa Status**

Permission to work in Japan required

#### Job Description

As the Seafreight Supervisor, you will lead the department's service performance and results, improve the company image, and will have the chance to directly impact the business by devising actions for the improvement of the Team and its operations.

**Client Details**

Our client is a logistics pioneer that offers comprehensive transport and supply chain services (land transport, air & sea freight, and full-spectrum logistics solutions like warehousing, e-commerce, distribution), innovative digital platforms, and strong sustainability practices.

**Description**

As the Seafreight Supervisor, you will lead the department's service performance and results, improve the company image, and will have the chance to directly impact the business by devising actions for the improvement of the Team and its operations. Among the main responsibilities you will get to handle the following:

- Lead and support the team and measure and monitor staff's performance and service quality

- Report department performance/result and news monthly to management, through monthly department meetings
- Maintain contact with key clients to ensure high levels of client satisfaction
- Issue quotations to customers and network where necessary
- Ensure accuracy of documents produced and data integrity in transport system
- Conduct rate negotiations with carriers and subcontractors

#### **Job Offer**

- The opportunity to directly impact and lead the CS and Operations Team performance
- A chance to build expertise in the transport and distribution industry.
- Supportive company culture with structured processes.
- Permanent role with opportunities for career development.

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Davide Capretta at +81 3 6832 8675.

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#### **Required Skills**

In order to success in this role, the applicant should possess the following qualifications:

- Extensive Freight Forwarding experience is mandatory
- Leadership experience
- Seafreight experience would be a big plus
- Negotiation skills (to be used for rate negotiations with partners)
- Good PC skills (excel, word, power point)
- Business English and High business Japanese (written and spoken)

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#### **Company Description**

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