Bilingual (JP/EN) SRE Needed at Fast-growing SaaS Company

Job Information

Recruiter
Next Move K.K.

Job ID
1552211

Industry
Software

Job Type
Permanent Full-time

Location
Tokyo - 23 Wards

Salary
Negotiable, based on experience

Refreshed
November 5th, 2026 04:00

General Requirements

Minimum Experience Level
Over 3 years

Career Level
Mid Career

Minimum English Level
Daily Conversation Level

Minimum Japanese Level
Business Level

Minimum Education Level
Bachelor's Degree

Visa Status
Permission to work in Japan required

Job Description

About the company

Join a fast-growing SaaS company offering a marketing and messaging platform that helps B2C businesses collect and analyze customer data to enable high-impact, personalized communication.

Work with a global SRE team that fosters a culture of ownership, collaboration, and transparent communication - empowering members to take initiative and work cross-functionally. Enjoy a flexible hybrid work model and strong career development support through clearly defined paths in both technical leadership and people management.

Responsibilities

- Design, build, and maintain cloud infrastructure (primarily on AWS), while ensuring performance tuning, capacity planning, and cost optimization
- Develop and automate CI/CD pipelines, monitoring systems, and incident response processes; define and track SLIs/SLOs
- Collaborate with global teams across Japan, India, and the Philippines to ensure reliable operations and continuous improvement

Required Skills

Requirements

- 3+ years in cloud infrastructure (GCP/AWS/Azure)
- Linux admin experience
- CI/CD pipelines, monitoring & alerting
- Docker & Kubernetes
- IaC with Terraform or Ansible
- English & Japanese communication (JLPT N2+)

Preferred

- Python, Typescript or shell scripting
- Microservices experience
- Database admin & Security knowledge

Company Description