

**[XC] Customer Quality Manager candidate / 顧客品質保証マネージャー候補****Job Information****Hiring Company**

Bosch Corporation

Job ID

1552162

Industry

Other (IT, Internet, Gaming)

Job Type

Permanent Full-time

Location

Kanagawa Prefecture

Salary

6.5 million yen ~ 12 million yen

Refreshed

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General Requirements**Minimum Experience Level**

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Fluent

Minimum Education Level

Bachelor's Degree

Visa Status

Permission to work in Japan required

Job Description**【会社概要】**

The history of Bosch is the history of car evolution. As a top-class automotive equipment supplier, Bosch Corporation supports market expansion/inroads domestically as well as globally. Bosch will continue to pursue forward-looking technologies such as the new generation of technologies for ecology, economy and safety as well as next-generation energy technologies, to keep cars as a part of the society and of the world. With its innovative technologies, Bosch Corporation has expanded into various fields such as consumer goods and building technologies. To become a key partner for every customer. Bosch will continue to drive for greater expectations.

【求人内容】

Mission of QMC is to strive for improving customer satisfaction and Bosch profit from the challenges with respect to Quality.

顧客品質保証部のミッションは、品質に関わる挑戦を通じて、顧客満足度の向上とボッシュの利益を追求することです。

There are many Bosch plants which produce XC products around the world, so you will have oversea business trip and many opportunities to collaborate with overseas BOSCH members. In addition, this is position as you can obtain CASE

generation automotive knowledge through your experience with development and production process.

XC（クロスドメインコンピューティングソリューション）事業部の製品を生産する工場は世界中に存在しており、海外出張の機会や、海外のBoschメンバーとのコラボレーションの機会が多くあります。また、様々な製品・部品の開発・製造工程に関わることができ、成長分野であるCASE時代の自動車の知識を広範囲に蓄えることができる職種です。

Candidate for a team leader / group manager for XC product areas, which includes following tasks:

- Team management
- Action towards quality target KPI
- Handling customer 0km and field complaints, prevention of recurrence, Yokoten of problems and countermeasures
- Customer audit preparation and follow up corrective action
- Support APQP / engineering change
- Coordinate with other department and oversea plant for special topic
- Other tasks based on customer / internal requirement

顧客品質マネージャー候補：XC製品に対する以下のタスク

- チームマネジメント
- 品質ターゲット達成に対してのアクション
- 顧客品質案件処理 0km/field、再発防止、不具合事例・対策の横展
- 顧客監査現地サポート、監査後のフォローアップ
- APQP/変更管理サポート
- 顧客特別要求サポート、社内部門、海外工場との連携
- その他顧客要求への対応、社内案件への対応

Required Skills

【資格】

Looking for a personnel who is proactive, cooperative, result oriented, and creative as QMC team deal with wide various "Quality" oriented tasks through out project phase and series production phase.

Mandatory:

- Experience in customer interface task
- Good in Japanese and English writing and speaking (JLPT N1)
- Business-level English proficiency

Recommended skill and knowledge:

- Leadership experience / interest
- Basic understanding of IATF16949
- Knowledge of 8D
- Basic Knowledge of quality tools such as APQP / PPAP / SPC / FMEA
- Experience in quality function for JOEM is welcomed
- Experience in project management / development process is welcomed
- Knowledge of SW/HW, various manufacturing processes (e.g. Semiconductor, Assemblies) is welcomed

顧客品質保証チームは、プロジェクト・量産フェーズを通じて、品質に関わる幅広い業務を行います。自分自身で考え行動・提案できる方、社内の方と協調して、楽しく前向きに仕事ができる方を募集します。

必須：

- 顧客インターフェース業務の経験
- 日本語・英語の読み書き、会話 (JLPT N1)
- ビジネスレベルの英語能力

歓迎される経験・知識：

- チームマネジメントの経験、またはリーダーシップへの興味
- IATF16949要件の基礎知識
- 8Dの知識
- 品質ツール（APQP / PPAP / SPC / FMEAなど）の基礎知識
- JOEM向け品質顧客渉外の実務経験がある方歓迎
- プロジェクトマネジメント経験(PjM, TPM, PCMなど)がある方歓迎
- SW、HW、各種の製造工程（半導体、組み立て）の知識のある方歓迎

その他の情報

We are a very reliable team so entire group can support each other in case of urgent/special issue!

いざというときには、部署全体で協力し合う、非常に頼もしいチームです！

Please apply to this position if you want to contribute Bosch business!

お仕事内容、勤務地の相談等、ご興味の方はお気軽にご連絡ください。

Company Description