



PR/159208 | Senior Manager (Quality & Risk management)

Job Information

Recruiter

JAC Recruitment Malaysia

Job ID

1551939

Industry

Other

Job Type

Permanent Full-time

Location

Malaysia

Salary

Negotiable, based on experience

Refreshed

July 15th, 2025 10:20

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Company & Job Overview

A rapidly growing medical industry company in Penang Island is seeking for a Senior Manager (Quality & Risk management) to help the business to lead the hospital-wide implementation of a Quality Culture and Performance Improvement Program, advising senior leadership on quality and administrative matters, ensuring compliance with healthcare standards and regulations, and providing expert consultation and education. The ideal candidate will be responsible for providing strategic leadership and expert guidance in fostering a hospital-wide quality culture, ensuring compliance with accreditation and regulatory standards, and advising senior management on quality improvement initiatives and patient safety programs. This role requires at least 10 years' experience in Healthcare Quality and Risk Management and preferably has attained Certified Professional in Healthcare Quality (CPHQ).

Job Description

- Provides leadership and direction for the continued implementation of a hospital-wide Quality Culture, Performance Improvement Plan / Programme and activities

- Acts in an advisory capacity to the CEO and Vice President for Medical Administration on administrative and Quality Improvement matters.
- Ensures compliance with the Accreditation Quality and Patient Safety Standards and Ministry of Health regulatory requirements.
- Provides consultation, education and technical assistance on the establishment of a coordinated programme for managing quality and patient safety in the hospital.

Job Requirements

- At least 10 years' experience in Healthcare Quality and Risk Management and preferably has attained Certified Professional in Healthcare Quality (CPHQ).
- Possesses comprehensive knowledge of nursing principles and practices, necessary for optimum patient care
- Possesses comprehensive knowledge on quality improvement activities.
- Demonstrates good leadership potential.
- Possesses verbal and written communication skills.
- Understands and able to apply management concepts into Quality Improvement activities.
- Possesses ability to interact and work well with people.

Notice: By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

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Company Description